

Re: Services Stopping Unexpectedly – again, and again, and again

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2007-01/msg01478.html>

- *From:* John <John@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 30 Jan 2007 07:17:01 -0800
-

Microsoft has an article on what may be causing your issue. Check out KB894391 (which I have noticed is recently updated, and possibly KB893803 for your installer issue. Hope that helps!

"Andrew Carra" wrote:

I have exactly the same issue on a Win2k3 SBS system. (It had been running fine until today!). When I stop the Automatic Updates service then the problem stops (The Workstation & Server services remain running).

I have followed the suggested process of running automatic updates, but to run it requires that you start the Automatic Updates & BITS services. When they are started, and I execute Automatic Updates, the "Checking for Updates" never completes.

I have also tried running the Microsoft Baseline Security Analyser software, again it never completes the "Checking server" screen.

How can I reinstall the Automatic Updates software components? It has to be some issue around it.

"John" wrote:

See my post in microsoft.public.windows.server.general with the subject generic host process for win32 services encountered ...

Here is a shortened link: <http://tinyurl.com/yyyye3w>

Hope it helps, I did resolve the issue in my case.

"tlamming@xxxxxxxxx" wrote:

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Hi Guys,

Any luck? I am having the same issue. At first we thought it was an image we where deploying, but its random. Some of my clients get this problem. Some do not. Reinstalling from scratch does solve it. Odd!!

John wrote:

You mentioned in your post that you would monitor the situation after turning off Automatic Updated. Was wondering if it had the desired effect. I have the exact symptoms as your post and a WSUS server that pushes out updates. So, any new news on this one? I've been working with MS for days on this and they haven't resolved yet.

Thanks,
John

"Modci" wrote:

Did you find a resolution outside of just disabling Automatic Updates? For now, I have disabled the automatic updates on the two servers to see if there is a positive effect. I will monitor. But obviously the solution should not be limited to never performing auto updates anymore.

This is interesting, and thanks for your post.

"Special Access" wrote:

On Wed, 18
Oct 2006
19:24:02
-0700,

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Modci

<Modci@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote:

You are not alone. We traced our problem back to Automatic Updates. IF we turn off the automatic updates (to our own WSUS server), then the other services don't stop. This is happening on 3 of our servers. All of them were built by ADS, and an additional 5 of them from the exact same image (total 8 new servers) and only 3 are having this problem. We have seen it with both Standard and Enterprise edition.

Mike

Re: Services Stopping Unexpectedly – again, and again, and again

No,
but
I
appreciate
your
situation.
I
will
certainly
post
the
resolution
when
I
find
it.
This
effects
2
of
our
servers
as
well
(the
only
2
we
have,
both
DCs).

Another
oddity
is
I
keep
seeing
seeing
is
svchost.exe
process
errors.

"Savage"
wrote:

Modci,

we

Re: Services Stopping Unexpectedly – again, and again, and again

have
just
started
having
the
same
problems
on
2
servers,
have
you
found
a
solution
to
this
issue?

this
is
very
disruptive.

Any
ideas

Thanks
Stuart

Modci
wrote:

I'm
perplexed.
I
have
a
small
network
running
Windows
2003
standard
edition
server.

For
about
a

Re: Services Stopping Unexpectedly – again, and again, and again

week
now
I
have
serveral
services
that
are
normally
started
automatically
are
stopping
intermitently.
When
these
services
stop
(IE
Workstation)
all
my
users
lose
access
to
everything
outside
of
their
local
machine
(printers,
network
drives,
etc.
–
basically
everything
the
workstation
is
there
to
support).
I've
reviewed
the
event
logs
and

Re: Services Stopping Unexpectedly – again, and again, and again

the
primary
event
that
is
logged
when
users
lose
their
network
connections
is
the
following:
Source:
Service
Control
Manager
Event
ID:
7032
Description:
The
Service
Control
Manager
tried
to
take
a
corrective
action
(Restart
the
service)
after
the
unexpected
termination
of
the
Windows
Management
Instrumentation
service,
but
this
action
failed
with

Re: Services Stopping Unexpectedly – again, and again, and again

the
following
error:
An
instance
of
the
service
is
already
running.

–end

This
message
is
recorded
in
the
event
viewer,
but
I
also
notice
other
services
have
stopped
that
isn't
always
recorded
in
the
event
viewer.
These
services
include
the
following
(not
limited
to):
Routing
and
REmote
Access,
Secondary

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Logon,
Task
Scheduler,
Windows
Audio,
Wireless
Configuration,
Workstation,
Automatic
Updates,
Cryptographic
Services,
Computer
Browser,
Help
and
Support.

Again,
this
happens
intermittently.
In
addition,
each
service
I
mentioned
is
set
to
Startup
Automatically.
Rebooting
the
server
does
not
resolve
the
issue.
Each
time
this
happens,
I
must
restart
the
workstation
service

Re: Services Stopping Unexpectedly – again, and again, and again

(primarily
to
get
folder
redirection
back
for
users
accessing
'My
documents.'

Thank
you
in
advance
for
your
help.

This
is
very
weird.