

RE: [2003SP1] Regular bluescreens on domaincontroller.

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2007-01/msg00814.html>

- *From:* v-xuwen@xxxxxxxxxxxxxxxxxxxxxx (Vincent Xu [MSFT])
 - *Date:* Fri, 19 Jan 2007 01:53:32 GMT
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Hi,

To locate the exact problem of the stop error, we need to analyze the crash dump file. Unfortunately, we cannot help you analyze the dump file in newsgroup. To trouble shoot this problem efficiently, I suggest that you speak directly with a Microsoft Support Professional so that the crash dump can be analyzed. Here are some articles that will help prepare you for this call:

Blue Screen Preparation Before Contacting Microsoft

ID: 129845.KB.EN-US

<http://support.microsoft.com/?id=129845>

Gathering Blue Screen Information After Memory Dump in Windows 2000 or Windows NT

ID: 192463.KB.EN-US

<http://support.microsoft.com/?id=192463>

For a complete list of Microsoft Customer Service and Support (CSS) phone numbers and information about support costs, please go to the following address on the World Wide Web:

<<http://support.microsoft.com/directory/overview.asp>>

I hope that the above information can be of assistance.

Best regards,

Vincent Xu
Microsoft Online Partner Support

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Get Secure! – www.microsoft.com/security
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When responding to posts, please "Reply to Group" via your newsreader so that others may learn and benefit from this issue.
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Thread-Topic: [2003SP1] Regular bluescreens on domaincontroller.
thread-index: Acc69oD99KAfUCOmREq+HbXWwXNsNQ==
X-WBNR-Posting-Host: 89.120.235.32
From: =?Utf-8?B?RHJhZ29zIENBTUFSQQ==?=
<dragos_c@xxxxxxxxxxxxxxxxxxxxxxxx>
References: <u#t5UBvOHHA.5064@xxxxxxxxxxxxxxxxxxxxxxxx>
Subject: RE: [2003SP1] Regular bluescreens on domaincontroller.
Date: Thu, 18 Jan 2007 03:48:00 -0800
Lines: 56
Message-ID:
<70C2D810-0519-4B4C-9E44-39A915EE77CA@xxxxxxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 8bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message
Importance: normal
Priority: normal
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
Newsgroups: microsoft.public.windows.server.general
Path: TK2MSFTNGHUB02.phx.gbl
Xref: TK2MSFTNGHUB02.phx.gbl
microsoft.public.windows.server.general:3469
NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
X-Tomcat-NG: microsoft.public.windows.server.general

It could be some of that :

â??Incompatible video adapter drivers.
â??Damaged RAM.
â??A damaged device driver or system service.

try to update all device drivers and replace ram.

Dragos CAMARA
MCSA Windows 2003 server

"Reinder Gerritsen" wrote:

For some time now I get bluescreens and reboot on one of
our domain

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controllers.

The server crashes and reboots. During login an unexpected shutdown is displayed, but no crashdata is entered. Also nothing is shown in the Eventlog regarding this crash.

I've set the recovery options to write a Kernel Memorydump, but every

time

the server goes down there is no dump written, just as if someone

pulled the

powerplug.

HP iLO registers the crash though, which were:

Blue Screen Trap (BugCheck, STOP: 0x0000007E (0xC0000047, 0x8085B006, 0xB7BE76D4, 0xB7BE7404)) 1/18/2007 0:19AM
Blue Screen Trap (BugCheck, STOP: 0x0000008E (0xC0000047, 0x8085B006, 0xB77EE6D0, 0x00000000)) 1/4/2007 4:45AM
Blue Screen Trap (BugCheck, STOP: 0x0000007E (0xC0000047, 0x8085B006, 0xB75356CC, 0xB75353FC)) 12/21/2006 4:33PM
Blue Screen Trap (BugCheck, STOP: 0x0000007E (0xC0000047, 0x8085B006, 0xB81026CC, 0xB81023FC)) 11/20/2006 11:28PM
Blue Screen Trap (BugCheck, STOP: 0x0000007E (0xC0000047, 0x8085B006, 0xB980B6CC, 0xB980B3FC)) 10/13/2006 8:22AM
Blue Screen Trap (BugCheck, STOP: 0x0000008E (0xC0000047, 0x8085B006, 0xB8A52540, 0x00000000)) 9/12/2006 6:44AM

Unfortunately the iLO does not list what module or driver this happened

in,

and without memory dump it's getting really hard to find the cause. The

only

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regularity I find is that it always seems to happen during the backup.

The server in question is a
HP DL380 G4
Windows 2003 Standard edition with SP1 installed

- Active Directory installed
- IIS installed (FTP Services only)
- acts as file and printserver
- has Veritas Backup Exec 9.1 installed

Anyone a suggestion how I might be able to find the root cause to this

(or

at least help me getting proper memory dumps?)