

## Re: Win2k server hangs on boot

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- *From:* "Jim" <[j\\_snowdon@xxxxxxxxxxx](mailto:j_snowdon@xxxxxxxxxxx)>
  - *Date:* Thu, 4 Jan 2007 21:36:16 -0000
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Because we have moved the discs into a different chassis, and the problem stayed with the discs, kind off ruled out the blade chassis it self, but it may be worth speaking to Dell, will also try the diagnostic boot CD.

Thanks

Jim

<[spruce.williams@xxxxxxxxxxx](mailto:spruce.williams@xxxxxxxxxxx)> wrote in message  
[news:1167943212.646786.132640@xx](mailto:news:1167943212.646786.132640@xx)

Just an idea... I've had the same symptoms an it turned out to be bad firmware on the RAID Adapters. Are you using the PERC card?

You might want to call DELL and start a ticket. It sounds like Maybe bad card or a drive throwing bad blocks...

Can you boot it with a diagnostics CD? One should be with the server CDs

Jim wrote:

We have a Dell 1855 blade server running as an application server, it hangs on boot, i.e. it gets past the Windows 2003 server graphical screen, then appears to hang for about 15 minutes on a grey blank screen, it then reboots, it repeats this cycle continuously. We can not boot the server into any safe mode or VGA mode, when we try it repeats as above, but we can boot the server into the recovery console, where we can enable boot logging. We captured info from an attempt to boot into safemode and compared the output from the nbtlog.txt file against another very similar working dell blade server, all the same devices are loaded or all the same devices do not get loaded as expected, it seems as though windows is happy but it never loads.

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Any advice on tracking down what the problem is, as this is the second dell blade server this has happened to in the last month. We have moved the discs to a new blade chassis and the problem moves with the discs, hence it must be a disc or software problem

Regards

Jim