

Re: Server not accepting changed passwords

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2006-12/msg00407.html>

- *From:* v-xuwen@xxxxxxxxxxxxxxxxxxxxx (Vincent Xu [MSFT])
 - *Date:* Thu, 07 Dec 2006 05:28:48 GMT
-

Hi Jon,

It appears that the user account could be corrupt or something. Would you please create a new user account and move profile and settings to the new user account to get pass it?

Thanks.

Best regards,

Vincent Xu
Microsoft Online Partner Support

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From: "Jon Doh" <JonDoh@xxxxxxxxxxxxxxxxxxxxx>
References: <Oth8y24FHHA.1912@xxxxxxxxxxxxxxxxxxxxxxxxx>

<Bo6bhJBGHHA.2204@xxxxxxxxxxxxxxxxxxxxxxxxx>

Subject: Re: Server not accepting changed passwords
Date: Wed, 6 Dec 2006 12:14:25 -0000
Lines: 96
X-Priority: 3

Re: Server not accepting changed passwords

X-MSMail-Priority: Normal
X-Newsreader: Microsoft Outlook Express 6.00.2900.2869
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2962
X-RFC2646: Format=Flowed; Original
Message-ID: <#6YPSATGHHA.1252@xxxxxxxxxxxxxxxxxxxxxxxx>
Newsgroups: microsoft.public.windows.server.general
NNTP-Posting-Host: 82.108.46.214
Path:
TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP02.phx.gbl
Xref: TK2MSFTNGHUB02.phx.gbl
microsoft.public.windows.server.general:677
X-Tomcat-NG: microsoft.public.windows.server.general

Hi,

1. Yes it's a domain user, the server is a member server in the same domain.
2. The server is only used for Printing and SharePoint, attempting to print with prompt for a username/password, going to Sharepoint similarly prompts for username/password supplying an alternative user/password works correctly.
3. The username/password that got changed fails.

This doesn't effect every user, only occasionally does it happen.

Thanks
Chris

"Vincent Xu [MSFT]" <v-xuwen@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:Bo6bhJBGHHA.2204@xxxxxxxxxxxxxxxxxxxxxxxx

Hi,

First, since this issue happens intermittently, the troubleshooting

steps

may be troublesome and time-consuming. I'll appreciate your

Re: Server not accepting changed passwords

understanding.

Before we go any further, I'd like to know:

1. The user you mentioned is domain user , right?
2. When the system prompts to ask for the user name and password? I

mean,

which operation did you perform caused such behavior?

3. When the system prompts, you type the user name and password that

just

changed , what happend? Get passed or not?

If you mean when you use IE, it prompts to ask user name and password, check the browser setting under internet options->security->custom level for user authentication->logon. If "prompt for user name and

password"

is set, that would explain the behavior. Next I'd check IIS security

settings

on the site, which is normally set to Integrated Windows Authentication.

Best regards,

Vincent Xu
Microsoft Online Partner Support

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From: "Jon Doh"
<JonDoh@xxxxxxxxxxxxxxxxxxx>
Subject: Server not
accepting changed
passwords
Date: Mon, 4 Dec 2006
10:19:35 -0000
Lines: 14
X-Priority: 3
X-MSMail-Priority:
Normal
X-Newsreader: Microsoft
Outlook Express
6.00.2900.2869
X-MimeOLE: Produced By
Microsoft MimeOLE
V6.00.2900.2962
X-RFC2646:
Format=Flowed; Original
Message-ID:
<Oth8y24FHHA.1912@xxxxxxxxxxxxxxxxxxxxxxxx>
Newsgroups:
microsoft.public.windows.server.general
NNTP-Posting-Host:
82.108.46.214
Path:
TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP03
Xref:
TK2MSFTNGHUB02.phx.gbl

microsoft.public.windows.server.general:535

X-Tomcat-NG:
microsoft.public.windows.server.general

Morning,

I've got a Windows 2003

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server that acts as our
Sharepoint and Print

Server.

Occasionally when a user
changes their password the
server doesn't pick

up

on the change and prompts
them for their
username/password, this

doesn't

happen with all users only
one or two and I can't see
any errors in the
Event Logs, has anyone else
experienced this issue?

When prompted I can use an
alternative
username/password without
issue.

Thanks
Jon