

Re: The RPC server is unavailable

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2006-08/msg01032.html>

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- *From:* "Slim" <me@xxxxxxx>
  - *Date:* Sat, 12 Aug 2006 14:44:15 +0800
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Look at your policies, local domain and domain controller and check user rights, things like batch, and service log on, make sure your are not blocking

"Layne" <Layne@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:B313AC0B-DCA0-41D9-B5DC-55ACB2092262@xxxxxxxxxxxxxxxxxxxx>

Hello,

We have this recurring problem on 4 of our servers. One is a file server and three are SQL boxes. Here is their configurations:

3ea HP BL20p G2  
2ea 2.8GHz Xeon  
4ea 1GB HP cert RAM  
1ea 36GB HDD  
1ea active NIC (Static IP) all other NICs disabled

1ea HP BL20p G3  
2ea 3.8GHz Xeon dual core  
4ea 2GB HP cert RAM  
1ea 36GB HDD  
1ea active NIC (Static IP) all other NICs disabled

They also connect to our MSA1000 SAN and an MSL6030 tape library for backups via Fiber.

We have them all configured nearly identically Win Svr 2K3 Enterprise SP1 and the following applications loaded.

Altiris Agents  
HP Array Configuration Utility  
HP ProLiant Rack Infrastructure Interface Service  
McAfee Virus Scan Enterprise 8.X  
MS SQL Server 2000 SP4 (SQL boxes only)  
PowerAlert 11.10b for UPS

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Secure Path Manager 4.0 sp2  
Symantec BackupExec 10d for Windows Servers

Our problems began about 3 months ago. On the weekends we would receive the errors below, our backups would fail and any job requiring authentication would fail. We would have to log in with a local admin account and restart the servers before things would work properly again. We searched the internet and found some similar errors which involved changing virtual drive sizes, making changes to the registry, etc. and things smoothed out and we didn't have a recurrence of the problems until about two weeks ago.

I have added the logged errors we are seeing (5719, 8032, and 8021) below. We have not made any changes or installed any new applications. The problems just started backup again.

-----System

Events

Event Type: Warning

Event Source: BROWSER

Event Category: None

Event ID: 8021

Date: 8/9/2006

Time: 11:24:32 PM

User: N/A

Computer: TESTSQL

Description:

The browser service was unable to retrieve a list of servers from the browser master \\ALTSERVER on the network

\\Device\NetBT\_Tcpip\_{19A3175A-5ADC-4AE1-B4A1-765E2BFC