

RE: Very slow response from server

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2006-06/msg00606.html>

- *From:* Joe S. <joecrew@xxxxxxxxxxxxxxxx>
 - *Date:* Thu, 15 Jun 2006 08:57:02 -0700
-

I don't know if that would be a way to test for this problem. I wouldn't get any results until it was becoming unresponsive and then when I rebooted into safe mode then the problem would go away with the reboot. Any performance counters that I can set to track?

"Vincent Xu [MSFT]" wrote:

Hi Joe,

It is possible and that's why I suggest you try to boot into safe mode to see if the performance improved. Let me know the test results and we can perform further research.

Thanks.

Best regards,

Vincent Xu
Microsoft Online Partner Support

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Thread-Topic: Very slow response from server
thread-index: AcaPy5h7dV/zTMwaSeOh4uU0cXvnOg==

RE: Very slow response from server

X-WBNR-Posting-Host: 216.39.152.73

From: =?Utf-8?B?Sm9lIFMu?=
<joecrew@xxxxxxxxxxxxxxxx>

<joecrew@xxxxxxxxxxxxxxxx>

References:

<BB322113-71F2-45C2-AAD4-09D5F49DF756@xxxxxxxxxxxxxxxx>

<IHHDDn1jGHA.4528@xxxxxxxxxxxxxxxxxxxxxxxx>

Subject: RE: Very slow response from server

Date: Wed, 14 Jun 2006 09:00:02 -0700

Lines: 96

Message-ID:

<DA37B4A1-CB0C-478C-86DF-8EE91D734423@xxxxxxxxxxxxxxxx>

MIME-Version: 1.0

Content-Type: text/plain;

charset="Utf-8"

Content-Transfer-Encoding: 7bit

X-Newsreader: Microsoft CDO for Windows 2000

Content-Class: urn:content-classes:message

Importance: normal

Priority: normal

X-MimeOLE: Produced By Microsoft MimeOLE

V6.00.3790.1830

Newsgroups: microsoft.public.windows.server.general

Path: TK2MSFTNGXA01.phx.gbl

Xref: TK2MSFTNGXA01.phx.gbl

microsoft.public.windows.server.general:98227

NNTP-Posting-Host: TK2MSFTNGXA01.phx.gbl

10.40.2.250

X-Tomcat-NG: microsoft.public.windows.server.general

Everything is slow when logged in locally so I don't think it's
a NIC

problem. However, as I stated the CPU usage is low and the
available RAM

is

high. Can it be a thread that is waiting for a resource cause a
slow down

and

not a complete hang?

"Vincent Xu [MSFT]" wrote:

Hi Joe,

Since issue happens intermittently(twice in

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three weeks), the troubleshooting process maybe time-consuming & troublesome. However,

please

be rest assured that I'll try my best to be of assistance.

From your description, the file sharing became slow to respond, I

suspect

it can be a disk issue. I suggest you backup the disk at first.

I know the problematic PC is a file server & printer server, we can considering:

1. Replace a new NIC to see if it is a network issue.
2. Attach a stand-alone disk to the machine and share some files on

them to

see if the response still slow.
3. If possible, I suggest you boot into safe mode to performe some operation locally to see if it takes a long time for a response(opening

a

folder, right-click for properties, etc)

Let me know the results and I'll try my best to be of assistance.

Have a good day.

Best regards,

Vincent Xu
Microsoft Online Partner Support

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Thread-Topic:
Very slow
response
from server
thread-index:
AcaPEzE1Tjj1KTr+QvmP6jyg+gBvyA==
X-WBNR-Posting-Host:
216.39.152.73
From:
=?Utf-8?B?Sm9IIFMu?=
<joecrew@xxxxxxxxxxxxxxxx>
Subject:
Very slow
response
from server
Date: Tue,
13 Jun 2006
11:00:01
-0700
Lines: 15
Message-ID:
<BB322113-71F2-45C2-AAD4-09D5F49DF756@xxxxxxxxxxxxxxxx>
MIME-Version:
1.0
Content-Type:
text/plain;
charset="Utf-8"
Content-Transfer-Encoding:
7bit
X-Newsreader:

RE: Very slow response from server

Microsoft
CDO for
Windows
2000
Content-Class:
urn:content-classes:message
Importance:
normal
Priority:
normal
X-MimeOLE:
Produced
By
Microsoft
MimeOLE
V6.00.3790.1830
Newsgroups:
microsoft.public.windows.server.general
Path:
TK2MSFTNGXA01.phx.gbl
Xref:
TK2MSFTNGXA01.phx.gbl

microsoft.public.windows.server.general:98146

NNTP-Posting-Host:
TK2MSFTNGXA01.phx.gbl
10.40.2.250
X-Tomcat-NG:
microsoft.public.windows.server.general

I have a win
2003 x64
SP1 server
that has
become
unresponsive
twice

in

the

last 3
weeks. It
clears up
with a
reboot, but
looking at
the logs,

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task

manager,
etc I find
nothing that
indicates it
should be
unresponsive.

This server
is an HP
DL360G4
with
seperate OS
raid 1
SCSI360
drives

and

Raid

5 network
share
drives. It is
a file/print
server. It
has 2gb of
mem

with

=1 gb
free.
Task
manager
indicates
at
max
around
20%
CPU
useage.

THere

are no

entries in
the log with
antyhing

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about
resource
running
low.

That
happens is
network
printing
becomes
very slow,
file shares

become

slow

to respond,
and the
local login
is very slow
also. When
doing any

task

when

logged in
locally it
takes a long
time for a
response
(opening a

folder,

right-click
for
properties,
etc)

Where
should I
start to
look?

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