

Re: Unexpected shutdown

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2006-05/msg01255.html>

- *From:* "Marco Roberto Gonçalves Junior" <marco.roberto@xxxxxxxxxx>
 - *Date:* Wed, 31 May 2006 10:31:28 -0300
-

Phill,

first of all tks for your fast reply.

There is nothing running at this time (scheduled tasks) and the problem does not happen everyday. Today, for instance, did not occur.

The list of event is the following

- 1 – The previous system shutdown at 6:57:16 AM on 5/30/2006 was unexpected.
- 2 – Microsoft (R) Windows (R) 5.02. 3790 Service Pack 1 Multiprocessor Free.
- 3 – The Event log service was started.
- 4 – The COM sub system is suppressing duplicate event log entries for a duration of 86400 seconds. The suppression timeout can be controlled by a REG_DWORD value named SuppressDuplicateDuration under the following registry key: HKLM\Software\Microsoft\Ole\EventLog.
- 5 – HP NC7761 Gigabit Server: Driver initialized successfully.
- 6 – HP NC7761 Gigabit Server: Network controller configured for 1Gb full-duplex link.
- 7 – The IPSec Driver is starting in Bypass mode. No IPSec security is being applied while this computer starts up. IPSec policies, if they have been assigned, will be applied to this computer after the IPSec services start.
- 8 – The Exchange IFS driver loaded successfully.
- 9 – The Application Experience Lookup service started successfully.
- 10 – DFS has finished building all namespaces.
- 11 – DFS server has finished initializing.
- 12 – The IPSec driver has entered Secure mode. IPSec policies, if they have been configured, are now being applied to this computer.
- 13 – The Server Agents service version 7.20.0.0 has started.
- 14 – The Storage Agents service version 7.20.0.0 has started.

Best Regards,

Marco

Re: Unexpected shutdown

"Phill" <ps22@xxxxxxxxxxxxxxxxxxxx> wrote in message
news:2c2dnOKujNr2CeDZRVnyrA@xxxxxxxxxxxx

Your system is rebooting and you should have additional messages after this about restarting windows (similar but not the same as this is from my XP pc)

Microsoft (R) Windows (R) 5.01. 2600 Service Pack 2 Uniprocessor Free.

For more information, see Help and Support Center at
<http://go.microsoft.com/fwlink/events.asp>.

and about services starting.
the first one is usually the event log.service.

If it is the same time each day that your system is rebooting then what are you running at 6:50 onwards.

Backups?
Exchange utils?
Is anything scheduled at that time within scheduler?

"Marco Roberto Gonçalves Junior" <marco.roberto@xxxxxxxxxx> wrote in message news:OI%23ZQd%23gGHA.4080@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi everyone,

a few days ago I started receiving in the event log the following message:

```
=====
Event Type: Error
Event Source: EventLog
Event Category: None
Event ID: 6008
Date: 5/30/2006
Time: 7:00:37 AM
User: N/A
Computer: PATSRVEX01
Description:
The previous system shutdown at 6:57:16 AM on 5/30/2006 was unexpected.
For more information, see Help and Support Center at
http://go.microsoft.com/fwlink/events.asp.
Data:
0000: d6 07 05 00 02 00 1e 00 00 00 00 00 00 00 00 00
0008: 06 00 39 00 10 00 e4 01 00 00 00 00 00 00 00 00
0010: d6 07 05 00 02 00 1e 00 00 00 00 00 00 00 00 00
0018: 09 00 39 00 10 00 e4 01 00 00 00 00 00 00 00 00
=====
```

It always happens at the same time, but I cannot figure out what is going

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on.

This is a DC with Windows 2003 SE, Exchange 2003 and Norman Antivirus. I configured the server to perform a complete memory dump, but the file was not written.

In fact, I noticed that it could be a false message because it is an Exchange Server (installed in a DC) and if I restart this server it takes more than 10 minutes to be ready again.

I have some events in the security event log at 6:59 AM, 7:00 AM, and so on. If you see the message above it was written at 7:00:37 AM and it says that the shutdown was at 6:57:16. It sounds strange!!!

Does anybody know what could be the problem?

Best Regards,

Marco