

## RE: Windows 2003 SP1 NTbackup

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2005-07/msg01770.html>

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- *From:* lukesh <[lukesh@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:lukesh@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 27 Jul 2005 17:13:01 -0700
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Hi

Try the latest installing a hotfix which contains latest version for ntbakup.exe. Contact MS and ask for hotfix 902389. If it is not successful, go for rsm rebuild as stated in the post above.

Lukesh

"Thomas" wrote:

> Hey  
>  
> A seem to have the same problem with an Sony SDX-400C AIT1 drive.  
> Works in Windows XP but not in Windows 2003 or Windows 2003 SmallBusiness.  
>  
> The drive has been replaced, and firmware and driver has been updatet, but i  
> still failes.  
>  
> I don't even try to find a solution anymore....!  
>  
> "travis649" wrote:  
>  
>> Hey all  
>>  
>> Since SP1 for windows 2003 server has come along, ntbakup seems to be  
>> having difficulties once again. Here is a recent log from one of my  
>> clients new servers. This used to happen before sp1 came out but was  
>> resolved in early 2004 with Microsofts error article KB817688. I have  
>> been in contact with Microsoft and have paid the shocking fee of \$297  
>> for there support but so far they seem to be dumbfounded. I use Sony  
>> AIT Tape drives as backup devices which have always worked perfectly.  
>> I spoke to sony about the error and they were also dumbfounded and  
>> said it was a Microsoft problem. As you are all probably aware,  
>> Windows 2003 is now shipping WITH SP1 already included so  
>> uninstallation is not possible.  
>>  
>> Backup Status  
>> Operation: Backup  
>> Active backup destination: 8mm AIT1

>> Media name: "Monday"  
>>  
>> Volume shadow copy creation: Attempt 1.  
>> Backup (via shadow copy) of "C: "  
>> Backup set #1 on media #1  
>> Backup description: "Monday"  
>> Media name: "Monday"  
>>  
>> Backup Type: Normal  
>>  
>> Backup started on 18/07/2005 at 10:34 PM.  
>>  
>> Error: The device reported an error on a request to write data to  
>> media.  
>> Error reported: Bad data.  
>> There may be a hardware or media problem.  
>> Please check the system event log for relevant failures.  
>> The operation was ended.  
>> Backup completed on 18/07/2005 at 10:38 PM.  
>> Directories: 68  
>> Files: 3049  
>> Bytes: 434,835,029  
>> Time: 4 minutes and 21 seconds  
>>  
>> Error: C: is not a valid drive, or you do not have access.  
>>  
>>  
>> -----  
>>  
>> The operation did not successfully complete.  
>>  
>> -----  
>>  
>> Hope someone can help.  
>>  
>>  
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• **References:**

- ◆ **Windows 2003 SP1 NTbackup**  
    ◇ From: travis649
- ◆ **RE: Windows 2003 SP1 NTbackup**  
    ◇ From: Thomas

- Prev by Date: **RE: shadow copy stopped working**
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