

Re: Backup Exec service fails on startup

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2005-07/msg00805.html>

- *From:* APT SA <APTSA@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 12 Jul 2005 14:53:04 -0700
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You were right. I run secedit and I can't restart the service till I reset the password in the service control applet. Now I can restart the service without running secedit.

So any suggestion on where to go from here? It must be a local policy because I don't have this issue on other servers.

"Steve Duff [MVP]" wrote:

- > Your post isn't clear, but understand that the "account wizard" in Backup Exec doesn't actually create the accounts, but it does
- > insure that the account you name has the necessary rights.
- >
- > You can always use service manager to set credentials for the services manually. If service credentials are changing after a reboot
- > you indeed have a serious problem – I've not encountered this before, but I'd suspect you might have a password group policy that is
- > being inappropriately applied – you can use secedit / gpupdate and then try a service restart to test this theory.
- >
- > Steve Duff, MCSE, MVP
- > Ergodic Systems, Inc.
- >
- > "APT SA" <APTSA@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:F3AED73A-D3F2-4E57-B4B7-2A926266B367@xxxxxxxxxxxxxxxxxxxx
- >> Everytime this box reboots the BE services fail due to login failure. The
- >> services will not start until I manually reset password. The BE services are
- >> the only ones the require a user account other than the system account. I
- >> have tried upgrading to a newer version of BE--same problem, I have tried a
- >> different login account--same problem, I created a new login account--same
- >> problem. I am pretty sure it has the correct access rights. I am begining
- >> to suspect there is some problem with the OS. This box used to be an NT 4
- >> BDC. Last year reinstalled the OS on the C partition to Win2k sp4. We went
- >> through a migration to AD and I ran the admnt on this box. Then I ran DCPROMO
- >> on it. ADMT never did clean up the sid history very well. So I think it has
- >> something to do with this because it has been an on going problem. If
- >> anyone has a sugestion Please Help!
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- **Follow-Ups:**
 - ◆ **Re: Backup Exec service fails on startup**
 - ◇ From: Steve Duff [MVP]

 - **References:**
 - ◆ **Backup Exec service fails on startup**
 - ◇ From: APT SA
 - ◆ **Re: Backup Exec service fails on startup**
 - ◇ From: Steve Duff [MVP]

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