

Re: SMTP Not sending out the mail fro the queue

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2004-05/2188.html>

From: Kristofer Gafvert (*kgafvert_at_NEWSilopia.com*)

Date: 05/25/04

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Look in the Event Log. That usually tells you why the emails are not sent (most often it has to do with wrong DNS settings, and that the server cannot find remote servers).

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Regards,

Kristofer Gafvert - IIS MVP

<http://www.ilopia.com> - When you need help!

"Devapriya De Silva" <ddesilva@qa-software.com> wrote in message

news:uQwjv4iQEHA.2936@TK2MSFTNGP12.phx.gbl...

> Dear all,

>

> We have a W3K3server with SMTP enabled a firewall box protecting the server.

> There are two network cards in the server where one is used by the data

> centre for backup purposes which is using a dynamic ip and the other

> configured to connect to the other servers using a ip range 128.0.0.x.

>

> There is an external ip mapped to the DNS. this is mapped using NAT to the

> internal ip 128.0.0.3.

>

> The firewall is expecting transactions for configured services (SMTP/HTTP)

> from computers in the 128 range.

>

> my problem is whenever i queue a mail, it goes to

> ..\inetpub\mailroot\queue

> and does not go out from there!

>

> Can someone please help me troubleshoot this?

> Many Thanks

>

> Kind Regards,

> Devapriya De Silva

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