

## Re: Can't add computers to Domain

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.dns/2009-02/msg00085.html>

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- *From:* Meinolf Weber [MVP-DS] <meiweb(nospam)@gmx.de>
  - *Date:* Thu, 5 Feb 2009 06:29:23 +0000 (UTC)
- 

Hello AnnetteW,

I have problems to follow your way to add the printer, please can you describe it detailed.

Best regards

Meinolf Weber

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\*\* Please do NOT email, only reply to Newsgroups

\*\* HELP us help YOU!!! [http://www.blakjak.demon.co.uk/mul\\_crss.htm](http://www.blakjak.demon.co.uk/mul_crss.htm)

Thank you. I do see the printers listed under the Domain Controllers OU, but the client still has the error that the operation couldn't be completed.

"Meinolf Weber [MVP-DS]" wrote:

Hello AnnetteW,

In AD UC choose "View" and check "Users, contacts, groups, and computers as containers". Then go to the OU where the server is located, Domain controllers OU, and now should see the printers under the server listed.

Best regards

Meinolf Weber

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I've added the printers in the directory (by checking the box on the

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share tab). But when I search for one on a client, none pop up.

Thank you,

Annette

"Meinolf Weber [MVP-DS]" wrote:

Hello AnnetteW,

Are the printers shared in AD? You can see it on the printer properties. On the client go to the printer window and start the 'Add printer' wizard, choose network printer and search Active directory, now the printers should appear and you can choose it and add it to the workstation.

Best regards

Meinolf Weber

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Thank you! I removed the secondary external DNS and I was able to add the client to the domain. I've setup shared printers on the server, but am unable to add them to the client (by right-clicking printer--> Connect, from Start/Run \\servername). The client says "operation could not be completed". Printers can be added via IP address through the wizard

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though. Any thoughts?

Regards,

Annette

"Meinolf Weber  
[MVP-DS]" wrote:

Hello  
AnnetteW,

Make sure  
that only  
domain  
DNS  
servers are  
used, no  
external like  
your ISP's.  
Are any  
firewall  
used?

Please post  
an unedited  
ipconfig /all  
from the  
client and  
the DC.

Best regards

Meinolf  
Weber  
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\*\* HELP us  
help

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YOU!!!

[http://www.blakjak.demon.co.uk/mul\\_crss.htm](http://www.blakjak.demon.co.uk/mul_crss.htm)

I  
just  
created  
a  
new  
domain,  
on  
a  
new  
DC  
running  
Server  
2008.  
When  
attempting  
to  
add  
a  
computer,  
I  
receive  
the  
below  
message.  
The  
computer  
name  
does  
appear  
in  
the  
Computers  
OU  
in  
AD  
though.

Note:  
This  
information  
is  
intended  
for  
a  
network  
administrator.  
If  
you

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are  
not  
your  
network's  
administrator,  
notify  
the  
administrator  
that  
you  
received  
this  
information,  
which  
has  
been  
recorded  
in  
the  
file  
C:\WINDOWS\debug\dcdiag.txt.  
The  
following  
error  
occurred  
when  
DNS  
was  
queried  
for  
the  
service  
location  
(SRV)  
resource  
record  
used  
to  
locate  
a  
domain  
controller  
for  
domain  
rtc.o-s.edu:  
The  
error  
was:  
"DNS  
name  
does

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not  
exist."  
(error  
code  
0x0000232B  
RCODE\_NAME\_ERROR)  
The  
query  
was  
for  
the  
SRV  
record  
for  
\_ldap.\_tcp.dc.\_msdcs.rtc.o-s.edu  
Common  
causes  
of  
this  
error  
include  
the  
following:  
-  
The  
DNS  
SRV  
record  
is  
not  
registered  
in  
DNS.  
-  
One  
or  
more  
of  
the  
following  
zones  
do  
not  
include  
delegation  
to  
its  
child  
zone:  
rtc.o-s.edu  
o-s.edu

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edu  
.  
(the  
root  
zone)  
nslookup  
doesn't  
resolve  
DC's  
servername.  
In  
DNS,  
Under  
forward  
lookup  
zones,  
I  
have  
\_msdcs.rtc.o-s.edu  
&  
rtc.o-s.edu  
I  
created  
a  
reverse  
lookup  
zones  
named  
xx.xxx.xxx.in-addr.arpa.  
Do  
I  
need  
to  
manually  
create  
a  
pointer  
for  
the  
DC?  
Passed  
all  
in  
dcdiag.  
Where  
should  
I  
be  
troubleshooting?  
Thank  
you,

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Annette