

Re: RDP/TS GPO Settings – Users unable to logon

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2007-11/msg00754

- *From:* Nirvana <NirvanaR@xxxxxxxxxx>
 - *Date:* Wed, 14 Nov 2007 09:14:12 -0000
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Hi,

Most likely the helpdesk guys are logging on to a domain controller. Logging in to a domain controller is restricted to Admins and Backup Operators. Others will be denied because they are not allowed to logon locally (interactive logon).

Hope this helps.

Raj

On Nov 13, 9:37 pm, JD Smith <strik...@xxxxxxxxxx> wrote:

No, they aren't part of the deny logon. Looks like it has to do with the "Allow Logon Locally". When I add that group to that, it works. Not sure if we want to change that though for fear screwing up a service or something like that.

Thanks for the help.

JD

On Nov 8, 12:14 pm, "Jorge Silva" <jorgesilva...@xxxxxxxxxxxxx> wrote:

Hi

Check if that user is member of that group that is denied to logon in TS, also check if that user is member of any group that is member of that Group that isn't allowed to logon into TS.

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I hope that the information above helps you.
Have a Nice day.

Jorge Silva
MCSE, MVP Directory Services
=====

"JD Smith" <strik...@xxxxxxxx> wrote in message

news:1194533126.126968.212750@xx

Here is the setup.

Members Server OU has a GPO Policy applied (Contains nothing with RDP/TS, just Windows Updates pointing to our WSUS).

Under the Members Server OU I have the following OUs:
Location1 &
Location2

On Location1 I have a new GPO Policy that is defining the following:

Computer Configuration --> Windows Settings -->
Security Settings -->
Local Policies --> User Rights Assignment

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Allow logon through Terminal Services ->
DOMAIN\IT_HELPDESK;DOMAIN
\Domain Admins
Deny logon through Terminal Services ->
DOMAIN\USER_ACCT1

When I have one of the helpdesk guys try to RDP any of the servers in the Location1 OU, they get the message that they do not have access. If I RDP to the server (Domain Admin group) and run gpedit.msc on the local machine, I can see the settings are applied so policy is working.

I created a Test OU and applied the same policy to it and it works with no problem. What else might be causing the helpdesk guys from not having access?

Thanks,
JD- Hide quoted text -

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