

# Re: User Keeps Getting Locked-Out

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active\\_directory/2007-10/msg01535](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2007-10/msg01535)

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- *From:* "Mathieu CHATEAU" <[gollum123@xxxxxxx](mailto:gollum123@xxxxxxx)>
  - *Date:* Tue, 23 Oct 2007 22:08:01 +0200
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Hello,

start from his profile:

Start /Run/control keymgr.dll

Check the entries.

Any AS400 or scheduled tasks on his computer ?

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Cordialement,

Mathieu CHATEAU

English blog: <http://lordoftheping.blogspot.com>

French blog: <http://www.lotp.fr>

"Louis" <[Louis@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Louis@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:B5A93E1D-50FC-47FA-BF7A-501C948C676A@xxxxxxxxxxxxxxxxxxxx](mailto:news:B5A93E1D-50FC-47FA-BF7A-501C948C676A@xxxxxxxxxxxxxxxxxxxx)

Hi,

I have a user on my Windows 2003 AD that keeps getting locked out at least three times a day. I believe he used his account somewhere (some service or process) that keeps trying to authenticate with his AD account and since our password policies enforces users to change their password every 3 months I think the service or process keeps trying to authenticated with his old password causing it to lock out. DCs security log reveals very little. Any ideas on how to troubleshoot this more effectively?

All suggestions are greatly appreciated.

LT