

Re: Deny install software by Helpdeskadmin@server.local

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2007-08/msg00248

- *From:* "Anthony" <anthony.spam@xxxxxxxxxxxxxxxx>
 - *Date:* Mon, 6 Aug 2007 17:26:01 +0100
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Matt,

It sounds like they are using that account to push out the software. That account probably has admin rights on the server, which is how it can install it. It must have admin rights either directly, or as a member of a group. If it is direct, you can remove it. If it is put there by a Restricted Groups policy, you can't. If it is a member of a group, you can only remove it from the group.

You could try the Local Security Policy, User Rights Assignment, and try the Denies, but it is a bit of a hackaround. You could also put a Deny on the whole file system and registry for that account so the whole installation will fail.

Anthony,

<http://www.airdesk.co.uk>

"Matt Carter" <[MLCarter1976@xxxxxxxxxx\(doNOTspam\)](mailto:MLCarter1976@xxxxxxxxxx(doNOTspam))> wrote in message news:FCA3347F-DD7F-41D7-8009-DE60D329FEC5@xxxxxxxxxxxxxxxx

The software is trying to install on systems and they do not support trying

to prevent it from going to systems, so I want to set it up to have AD do that. I do not need to install any software such as by using a GPO. The software is already installed and working. I want to STOP someone from logging on, installing, using the servers. I created a user account that

I

want to use that will do that. I need to know how to do that and that way

I

can say OK when YOU try to log on, YOU can NOT do anything, don't even TRY

To

get onto this server. That's what I want.

"Jorge Silva" wrote:

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Hi

If your software is smart enough to discover and install, then it should be smart enough to include exclusion list giving you the ability to exclude the computers that you want.

If you want to use GPO to deploy the software and you only want to apply it to the Computers, then you should link the GPO only to the computers OU, or use WMI filter to filter out the DCs.

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I hope that the information above helps you.
Have a Nice day.

Jorge Silva

MCSE, MVP Directory Services

"Matt Carter" <MLCarter1976@xxxxxxxxxxx(doNOTspam)> wrote in message

news:60B0D1F5-3660-4A69-AE2E-B273B6016EE9@xxxxxxxxxxxxxxxxxxxx

Steve B., the helpdesk software goes out I believe IP address by IP address and looks for the ability to update the system.

"Steve B" wrote:

Just to clarify – are you saying that when the helpdeskadministrator logs onto any machine some software is installed? You don't want this to happen on servers?

"Matt Carter" wrote:

We have a helpdesk software that likes to install itself on all the systems in the company. For the servers, we do NOT want this. I spoke with tech support and they said to

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create a user, as I have, that
has domain
permissions to install on the
local user systems, and to
create a GPO
in
AD on
Server 2003 that has
HelpdeskAdministrator@xxxxxxxxxx
account and
then
set
that account to DENIED to
the member servers and the
domain
controllers.
I am not sure where in the
GPO to go to edit and do I
make it
enabled,
etc.

Basically:
I want to have Group Policy
see that the user
helpdeskadministrator
is
trying to install and to have
the group policy DENY that
installation
of the
software.

Thank you for your help.