

cannot join domain using fqdn

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Hi all ,

I have this problem.

Computers cannot join domain using fqdn name , using the netbios name it works fine.

Also I cannot promote a new child domain for the same problem.

The dns query give the correct result , correct domain controller but they are not reachable.

I make many test using dcdiag,netdiag,netdom,nlstest and all results seems ok.

I verify the TCP netbios service that is running.....

Followings the error reported when I try join domain using the fqdn :

Active Directory domain controller for the domain it.kfc cannot be reached

DNS was successfully queried for the service location (SRV) resource record used to locate a domain controller for domain it.uci:

The query was for the SRV record for _ldap._tcp.dc._msdcs.it.kfc

The following domain controllers were identified by the query:

dc01.it.kfc
dc02.it.kfc

Common causes of this error include:

– Host (A) records that map the name of the domain controller to its IP addresses are missing or contain incorrect addresses.

– Domain controllers registered in DNS are not connected to the network or are not running.

For information about correcting this problem, click Help.

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Any ideas ???

Many thaks in advance for replies.....

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