

# Re: Clients often have to logon twice – What can be done?

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active\\_directory/2007-04/msg01723](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2007-04/msg01723)

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- *From:* "Ken Schaefer" <[kenREMOVE@xxxxxxxxxxxxxxxxxxxxxx](mailto:kenREMOVE@xxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 30 Apr 2007 11:44:37 +1000
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Hi,

These are domain joined clients?

And the dialogue box presented both times is the one generated by MSGINA?

If you enable logon failure auditing on the local security policy, do you see any events in the Windows Security event log?

Cheers  
Ken

—

My IIS Blog: [www.adOpenStatic.com/cs/blogs/ken](http://www.adOpenStatic.com/cs/blogs/ken)

"Niko" <[Niko@xxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Niko@xxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:6D8BE18B-5684-423B-9377-019A72CF9ABB@xxxxxxxxxxxxxxxxxxxxxx>

very simple:

The Windows XP Logon Screen appears. The user enters his password and clicks OK.

Instead of showing up with the user environment (Desktop..) the Logon-Screen appears again and the user has to enter his password again.

"Ken Schaefer" wrote:

What do you mean "has to login again"?

a) what type of clients are you using?

b) are the login dialogue boxes the same? Or are they different dialogue boxes (e.g. the first is presented by the GINA, and the second is a dialogue to reconnect to a network resource)?

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c) does the user see any error messages?

Cheers

Ken

"Niko" <Niko@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:B2123A0B-14D4-412C-8B67-4A44138BB531@xxxxxxxxxxxxxxxxxxxx](mailto:news:B2123A0B-14D4-412C-8B67-4A44138BB531@xxxxxxxxxxxxxxxxxxxx)

> The Server: W2K3 Server with AD, PDC

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> Sometimes a client has to logon twice to our domain. This is really  
> strange.

> After entering the password for the first time the Logonscreen then  
> disappears

> and a few seconds later nothing happend and the client has to logon >  
again.

> The second try always succeeds.

>

> Who knows a solution? Is something with the DHCP Settings wrong?

> Leasetime?

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> Thanks!

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