

Re: Trouble adding printers Just upgraded to Win XP Machines

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2006-10/msg01670

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 - *Date:* Fri, 20 Oct 2006 12:20:56 +0100
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Hi

Take a look if it helps

<http://support.microsoft.com/kb/319939>

I hope that the information above helps you

Good Luck

Jorge Silva

MCSA

Systems Administrator

"AJ" <AJ@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

<news:D46CD4DF-8BEF-4888-A743-E6EC43E60A13@xxxxxxxxxxxxxxxxxxxx>

I just upgraded several machines to win xp pro sp2. My users are having problems connecting to any printer that does not have a MS signed driver the error reads something like "A policy is in effect on this computer which prevents you from connecting ..."

I read article 888046 but when I try to add the power users group it doesn't resolve in fact there is not a Power Users group in the BuiltIn folder of the domain.

Does anyone know another way to resolve this?

Thanks