

Re: Some users unable to log into domain.

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Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2006-06/msg01270

- *From:* "quilty" <gtouss@xxxxxxxx>
 - *Date:* 19 Jun 2006 12:21:27 -0700
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I think you might be onto something, as I realized that I can ping the internal address of the domain, however, I could not ping the name of the domain from a command prompt.

I'm a little iffeey as to how the DNS was supposed to be setup. (It did pass all of the tests you suggested, but the DNS is the same server as the PDC, so I dont see how it could really fail them.

I have a forward lookup zone (I simply called it celzone) created. I figured I would try now to make a new 'host' because I could not ping the name of the domain server. I made the new host (celerant.local, which shows that it creates celerant.local.celzone) and entered the appropriate IP, but as it stands, I still cannot ping celerant.local, celerant.local.celzone, OR <machine_name>.celerant.local

Was I supposed to right click and make a "New Domain" to put this host in?

Steven Platt wrote:

It may have been working in the past and now it isn't. I would really suggest you look into your DNS integrity. For some reason that computer cannot contact your domain controller upon login. In MMC(the DNS snap-in) right-click on your server then choose properties-->Monitoring Tab-->run those tests. I would also direct you to check the MS site for some DNS troubleshooting docs. There are tons of them (I had to fix mine a while back).

-Steven-

"quilty" <gtouss@xxxxxxxx> wrote in message

<news:1150736922.263189.208110@xx>

Actually, it is not. As of now, this is the only desktop which has joined the domain, which I am using to test. As it stands now (through some more investigation), only one account login is able to currently

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access the domain, and all other accounts receive the same error message.

If one login was able to contact the domain, why wouldn't another be able to from the same rig?

Thanks,
Gerard
Steven Platt wrote:

It just means that it can't contact the domain controller to authenticate.
The reason you can login with that other user is probably because at one point the computer could contact the domain controller and authenticate.
When you authenticate for the first time, by default, Windows will cache the login information. Hence, even if the computer cannot contact the domain controller it will still login. Is this computer in question perhaps a wireless computer?

–Steven–
"quilty" <gtouss@xxxxxxxx> wrote in message
news:1150734401.323372.243320@xx

Testing to slowly move over 40–50 computers to a domain.. but only dealing with one XP box other than the server for now.

Anyway, I am able to log into the domain on my PC, using one username. (No roaming or managed profiles), and experience no problems. The security is just as it should be.

Now, I want to log into this same PC with one of the higher–access accounts(as well as the domain's admin account itself), and it fails under the error message

'Cannot log you in now because the domain <DOMAIN NAME> is not available'

This is strange for a few reasons, mainly:

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- 1) I can switch back to the reduced access account and it does work fine.
- 2) Ive tried two logins featured under the domain admins group, as well as added these individual user accounts to the access of this computer [I did create an entry for this PC in an OU titled desktops] just incase there was a problem with the domain admins group, and do no avail.
- 3) I removed these users from alternate groups, on the chance that another group which they were in would diminish their status as a domain admin for some reason.
- 4) I confirmed that this user has full logon times, and 'Log On To...' is set to allow connections to all computers.

I'm completely lost at this point. The only other security option I attempted to enable was "deny log on locally" which I disabled. Any help is appreciated....