

Re: Field greyed out when account ops try to unlock account

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2006-06/msg00917

- *From:* "Joe Richards [MVP]" <humorexpress@xxxxxxxxxxxxx>
 - *Date:* Wed, 14 Jun 2006 19:22:29 -0400
-

Once the folks are out of the acc ops you need to clear the admincount attribute and reset their ACL. Then recheck them. If they get admincount set again, there is some other group membership that is impacting them. It could even be a DL that was in one of the protected groups at one point.

--

Joe Richards Microsoft MVP Windows Server Directory Services
Author of O'Reilly Active Directory Third Edition
www.joeware.net

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<http://www.joeware.net/win/ad3e.htm>

Richard Alexander wrote:

I used to think i was a pretty sharp guy, but now i'm having my doubts. I did as you suggested and looked up the adminsdholder at google. I've read several articles describing it's purpose and they make perfect sense, but i still do not see how it is affecting my situation. I believe it is the culprit, but don't know why.

Originally i had the help deskers in the account operators group, which was not working all the time. adminsdholder may have been preventing this. After i read up on delegation, I removed them from the account operators group and created a new group called xxx-accops and then delegated permissions on the OUs.

I found the following article and it mentions the same problems and a hotfix, once i finish reading it, i may look at that option.

<http://support.microsoft.com/kb/817433>

Thanks

"Joe Richards [MVP]" <humorexpress@xxxxxxxxxxxxx> wrote in message
[news:uTT6y\\$niGHA.4580@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uTT6y$niGHA.4580@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Re: Field greyed out when account ops try to unlock account

Ok, did you go look up adminsdholder as I mentioned previously?

--

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Richard Alexander wrote:

I ran the following command to try and restore inherit permissions at the ou level and it said successfully completed, but if i go the user object and look at permissions, they are still not inheriting.

```
dsacl ou=users,ou=city,ou="dist  
division",DC=company,DC=local /I:T
```

"Joe Richards [MVP]" <humorexpress@xxxxxxxxxxxx>
wrote in message
news:%231EivTeiGHA.3900@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Oh as for the user not having the permissions on it, does the user have inheritance enabled? If not, it is likely you are feeling the effects of the adminsdholder functionality which you can google for, tons of references to that now.

--

Joe Richards Microsoft MVP Windows
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<http://www.joeware.net/win/ad3e.htm>

Richard Alexander wrote:

i tried running

dsacls
cn=enduser,ou=users,ou=city,ou=dist
division
but i get an error that system
cannot open device or file.

Tried on several different
account with same result. I
did look at the advanced
features through MMC and
can see the security tab. The
group that i created has
access at the
container(inherited from site
level), but when i look at the
security on the the user
object it is not there.

"Joe Richards [MVP]"
<humorexpress@xxxxxxxxxxx>
wrote in message
news:eWYBksPhGHA.4864@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Look at the
permissions
on the
problem
account
with dsacls,
that should
tell the
story.

--

Joe
Richards
Microsoft
MVP
Windows
Server
Directory

Re: Field greyed out when account ops try to unlock account

Services
Author of
O'Reilly
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<http://www.joeware.net/win/ad3e.htm>

Richard
Alexander
wrote:

I
had
another
instance
this
morning
of
this
problem.
We
had
an
account
that
was
locked
out,
but
the
2
admins,
could
not
unlock.
Domain
admin

Re: Field greyed out when account ops try to unlock account

had
to
unlock
the
account.
This
is
in
2003,
and
the
account
was
not
a
member
of
a
restricted
account.
Any
help
on
this
would
be
greatly
appreciated.

"Richard
Alexander"
wrote:

Just
to
clarify.
I
have
2
admins
that
are
part
of
the
account
operators
group

Re: Field greyed out when account ops try to unlock account

and
occasionally
someone
will
call
in
with
a
locked
account.
They
pull
up
the
account
properties
and
see
the
check
there,
but
it
is
greyed
account
and
they
cannot
unlock.
it
is
not
one
particular
userid,
and
it
has
happened
several
times
to
each
one
of
them.
I
have
since
taken

Re: Field greyed out when account ops try to unlock account

them
out
of
account
operators
and
tried
using
delegation
with
user
manage
rights
to
see
if
that
resolves.

"Joe
Richards
[MVP]"
wrote:

Dump
the
ACL
of
the
user
you
can't
modify
with
dsacls
and
post
it

--
Joe
Richards
Microsoft
MVP
Windows
Server
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Author

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<http://www.joeware.net/win/ad3e.htm>

Richard
Alexander
wrote:

No
just
a
regular
user
account.
I
thought
maybe
it
was
a
replication
issue.
Domain
admins,
never
have
the
issue
only
the
people
in
account
operators

Re: Field greyed out when account ops try to unlock account

group..

"Joe
Richards
[MVP]"
wrote:

Is
the
account
the
person
trying
to
unlock
also
an
accop
or
admin
or
something
like
that?

Is
the
ACL
on
the
object
a
little
different
from
what
you
are
used
to
seeing,
say
no
inherited
ACEs?

Google
the
term
adminSDHolder

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<http://www.joeware.net/win/>

Richard
Alexander
wrote:

We
are
running
a
Server
2003
single
domain
structure
and
we
have
2
servers
at

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our
corporate
locations
and
5
remote
DCs
at
remote
locations
all
with
a
global
catalog.
Occasionally
one
of
our
early
morning
staffers
will
need
to
unlock
an
account,
but
the
check
box
will
be
greyed
out.
I
had
them
in
the
account
operators
group
from
our
old
NT4
domain
and
read

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some
things
about
delegation.
I
setup
a
new
group
and
did
delegation
but
she
had
the
same
issue
this
morning.
I
thought
it
might
be
something
with
replication,
but
we
have
partial
T1s
to
all
the
remotes,
so
I
don't
think
speed
is
an
issue.
Please
respond
as
I'm
out
of

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Re: Field greyed out when account ops try to unlock account

ideas.

Thanks