

## Re: User Account crashing Explorer?

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active\\_directory/2006-04/msg00747](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2006-04/msg00747)

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- *From:* "Jmnts" <Jmnts@xxxxxxxxxxxx>
  - *Date:* Sun, 16 Apr 2006 17:36:25 +0100
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- Delete the user Profile (Backup it first), then try to do the same thing with a new clean one (If it's roaming rename the roaming profile).
- Check for Antivirus Def.
- Does the problem appens in every network machine or only in one?

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Best Regards  
Systems Administrator  
MCSA + Exchange

"Montreal MCSA" <MontrealMCSA@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:498383FF-BFCE-4B3D-9592-106FEB2295FA@xxxxxxxxxxxxxxxxxxxx>

A client of mine is experiencing a problem that is quite maddening and your help would be most appreciated.

Platform: Windows Small Business Server 2003 (Premium Edition), Service Pack 1

My client has an Administrator account (member of Admins, Domain Admins). When he navigates in Windows Explorer to a particular directory (d:\My Documents) it crashes his explorer... it does not matter if he does it on the server or on his workstation. If he clicks from D:\ into D:\My Documents it crashes. However if he types into the Explorer address bar D:\My Documents it works and he can continue normally.

I have verified NTFS Rights and Share Permissions (I know Share has nothing to do with it) and everything is right... no DENY, and he has Full Access both as Admin and as an individual user (just to try).

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Now here is the fun part: I renamed the directory and recreated the directory and the share, and restored the data to it. He can click to the old renamed directory, but not to the newly created one!

Any ideas? This is driving me nuts! :)

Thanks in advance!

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MDG, MCSA