

Remote Assistance vs Remote Desktop

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- *From:* "AdminKen" <admin@xxxxxxxxxxxxxx>
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I would like to know if there is a way for a "expert" to initiate a remote assistance session with out any intervention from the "novice"(assuming we are all on the same LAN). I have XP and W2K3 with GP at my disposal.

I have used XP's/2K3's remote desktop successfully for some years now, but it would be especially convenient to be able to join a user in their session instead of having to kick them off of the console like with remote desktop. I know with RA, a "novice" can create a request for assistance ticket and send it email, IM or save the file but I want to do this without users needing to send a request. I would like have a dual-user experience like RA but this without any "novice" intervention like with RD.

Thanks
Ken