

# AD/AM VSS Error

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**Source:**

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active\\_directory/2005-12/msg01370](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2005-12/msg01370)

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- *From:* "Doug" <[kolpekdb@xxxxxxxxxxxxx](mailto:kolpekdb@xxxxxxxxxxxxx)>
  - *Date:* 27 Dec 2005 14:21:42 -0800
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On all of our AD/AM servers we are getting the following errors in the Application Log:

Event Type: Error  
Event Source: VSS  
Event Category: None  
Event ID: 13  
Date: 12/26/2005  
Time: 11:57:48 PM  
User: N/A  
Computer: EXWL03

**Description:**

The user name [OURDOMAIN]\[DOMAINUSERACCOUNT@OURDOMAIN] specified in registry (SYSTEM\CurrentControlSet\Services\VSS\VssAccessControl) does not map to a real user name. The entry is ignored.

I believe the AD/AM installation created these registry entries so I'm not sure why they are erroring out. If we look at this registry there are 2 entries there that are identical except that one contains the @OURDOMAIN portion and the other one does not. The account specified here is the domain user account that the AD/AM instance is running under.

Any ideas? Do we have something configured wrong?

Doug

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• **Follow-Ups:**

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◇ *From:* Lee Flight

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## AD/AM VSS Error

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