

Re: DC Temporarily Off-line, Remaining DC Struggling

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2005-09/msg00479

- *From:* v-rebc@xxxxxxxxxxxxxxxxxxxxxx ("Rebecca Chen [MSFT]")
 - *Date:* Thu, 08 Sep 2005 10:36:35 GMT
-

Hi Richard,

Sorry for the delay!

Unfortunately, the DNS log cannot help to determine the root cause. Please gather the following information, the information is necessary for us to isolate this issue.

1. Please download the MPSRPT_DirSvc.EXE from the following link, run it on the win2k , win2k3 DCs, and send the result (CAB) file to me.

Microsoft Product Support's Reporting Tools

<http://www.microsoft.com/downloads/details.aspx?FamilyID=cebf3c7c-7ca5-408f-88b7-f9c79b7306c0&displaylang=en>

2. On one problematic client, refer to the following article to enable userenv log, take the win2k machine offline and reproduce this issue:

221833 How to Enable User Environment Debug Logging in Retail Builds of Windows

<http://support.microsoft.com/?id=221833>

Download MPSRPT_NETWORK.EXE and run it on one client after reproduce this issue.

>From the info above, we can analyze the user logon process, determine which server the clients tries to contact, check the event log etc.

Please reset assure we will use the info in a professional way and keep it secure.

I appreciate your time and look forward to your reply.

Best Regards,

Rebecca Chen

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MCSE, MCDBA
Microsoft Online Partner Support

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<https://partner.microsoft.com/US/technicalsupport/supportoverview/40010469>

Others: <https://partner.microsoft.com/US/technicalsupport/supportoverview/>

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>Reply-To: "Richard Tubb" <richard@xxxxxxxxxxxxxxxxxxxx>
>From: "Richard Tubb" <richard@xxxxxxxxxxxxxxxxxxxx>
>Subject: Re: DC Temporarily Off-line, Remaining DC Struggling
>Date: Mon, 5 Sep 2005 21:58:53 +0100
>Lines: 40
>Organization: Netlink Trading Ltd.
>X-Priority: 3
>X-MSMail-Priority: Normal
>X-Newsreader: Microsoft Outlook Express 6.00.2900.2527
>X-RFC2646: Format=Flowed; Original
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2527
>Message-ID: <OiAFhysFHA.3404@xxxxxxxxxxxxxxxxxxxx>
>Newsgroups: microsoft.public.windows.server.active_directory
>NNTP-Posting-Host: 81.171.146.248
>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP09.phx.gbl
>Xref: TK2MSFTNGXA01.phx.gbl
microsoft.public.windows.server.active_directory:36644
>X-Tomcat-NG: microsoft.public.windows.server.active_directory
>
>Hi Rebecca,
>

Re: DC Temporarily Off-line, Remaining DC Struggling

◇ *From:* Richard Tubb

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- Next by Date: ***Interdomain replication stops unexpectedly***
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