

## Re: Users missing Exchange mailbox still there

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active\\_directory/2005-08/msg00305](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.active_directory/2005-08/msg00305)

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- *From:* "Al Mulnick" <[amulnick\\_No\\_SPAM@xxxxxxxxxxx](mailto:amulnick_No_SPAM@xxxxxxxxxxx)>
  - *Date:* Wed, 3 Aug 2005 17:35:53 -0400
- 

That would be the first time I've ever seen it where a machine arbitrarily and with no outside assistance deletes user accounts. I have seen scripts, programs, etc do this and the illusion was that the telephone did it :)

Strange that the audit logs didn't capture anything. Unless they wrapped prior to being looked at of course.

Al

"sheltonm1977" <[sheltonm1977@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:sheltonm1977@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message

[news:D86D5F82-4722-4211-ACD1-B842EC1FDA7F@xxxxxxxxxxxxxxxxxxx](mailto:news:D86D5F82-4722-4211-ACD1-B842EC1FDA7F@xxxxxxxxxxxxxxxxxxx)

>I have personally questioned all users that have enough access to AD to be

> able to delete and like most of them i agree it is almost to random to be

> a

> person doing it. Some containers had half the users gone some had one.

> Yes

> to the audit level does catch deletes. There was nothing in them to point

> to

> what went on.

> --

> Shelton

>

>

> "Al Mulnick" wrote:

>

>> Pretty much, if it's not in the event logs it's really tough to spot how

>> or

>> who. Have you considered questioning everyone who has enough access to

>> have

>> caused that? Were you auditing enough information to have found the

>> deletes

>> in the security logs?

>> Could it have been an application that did it? I have seen applications

>> have

>> adverse affects on user accounts, but I've never seen user accounts go

>> unaccountably missing. There's always a reason.

>>

>> Al

Re: Users missing Exchange mailbox still there

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>>  
>> "sheltonm1977" <sheltonm1977@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
>> [news:C9672653-0420-4C34-B13B-57ED971B9716@xxxxxxxxxxxxxxxxxxxx](mailto:news:C9672653-0420-4C34-B13B-57ED971B9716@xxxxxxxxxxxxxxxxxxxx)  
>> > We started getting calls from users sunday saying they could not log in  
>> > or  
>> > other users saying they could not find a person in the Global Address  
>> > Book.  
>> > We started looking into it and right around 100 users inside our active  
>> > directory were gone. There seems to be no pattern, no order. I have  
>> > been  
>> > through the event logs, syslogs, firewall syslogs, as well as our  
>> > tipping  
>> > point logs. Nothing seems to have gotten through enough to cause the  
>> > damage  
>> > that was done. We have already recreated the users, reattached them to  
>> > thier  
>> > mailbox, and recreated profiles on the PC's. I am out of resources to  
>> > figure  
>> > out why this happened, just for the fact we would really rather not  
>> > have  
>> > it  
>> > happen again. Has anyone seen this before or does anyone know the  
>> > correct  
>> > direction i should be looking in.  
>> >  
>> > Thanks  
>> > --  
>> > Shelton  
>>  
>>  
>>

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• **References:**

- ◆ **[Users missing Exchange mailbox still there](#)**  
    ◇ From: sheltonm1977
- ◆ **[Re: Users missing Exchange mailbox still there](#)**  
    ◇ From: Al Mulnick
- ◆ **[Re: Users missing Exchange mailbox still there](#)**  
    ◇ From: sheltonm1977

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