

# Re: Restricted Content Message on old MCE Recordings

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2008-10/msg00162.html>

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- *From:* bob31411 <[bob31411@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:bob31411@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 6 Oct 2008 16:28:04 -0700
- 

Thanks Gene, I will try that. I didn't know that was an option in the Recycle Bin. Learn something new every day. I did try shutting down the media center service and copying them back, but that didn't restore the license info. I will try the "restore" option as you suggest.

Thanks. Bobby

"Gene E. Bloch" wrote:

Have you tried selecting one or more files in the Recycle Bin and choosing File | Restore?

On 10/06/2008, bob31411 posted this:

Hi Jason,

One more question regarding this problem. I stated that I had deleted the files in the DRM subdir. All info is retained in my trash basket. Is there a way that I could restore the info, since I have all the deleted files in the trash basket.

Thanks. Bobby

"Jason Tsang" wrote:

Hmmm, that was the more disruptive fix, of which, there had been a less disruptive fix released as mentioned here...

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New hotfix available to fix protected content playback errors  
in Update  
Rollup 2 for Media Center 2005  
<http://blogs.msdn.com/astebner/archive/2006/04/14/576752.aspx>

This was released in April of 2006.

Unfortunately, all your old stuff is now gone, as you had  
deleted the  
licenses for them.

I'm surprised you weren't able to pull up a more recent  
solution, which  
would have certainly mentioned the above blog and the links  
to the  
associated fixes. Sorry to hear that you lost access to your  
pre-drm fix  
content...

—  
Jason Tsang – Microsoft MVP

Read my blog for the latest in Media Center topics  
(and other topics that interest me)  
<http://jtsang.blogspot.com>

More information by me  
<http://jtsang.mvps.org>  
<http://www.classicsunveiled.com>

Find out about the MS MVP Program –  
<http://mvp.support.microsoft.com/default.aspx>

"bob31411" <bob31411@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
<news:3D379389-52B4-4CF0-8CA5-B3063284DA20@xxxxxxxxxxxxxxxxxxxx>

Hi Jason, thanks for responding and your  
help. I have copied the post that  
I  
used below. This did correct the problem  
with viewing premium channels. It  
just left me with not being able to view older  
recordings. The post is  
from  
3/26/2006:

It sounds like your DRM store might be

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botched.

If that is the case, try resetting it by following every step of these instructions.

To fix it, follow these steps.

1. Goto your command prompt (Start, Run and type CMD) and enter the command

'net stop ehRecvr'

2. Close all your applications that might be accessing anything DRM related

(Media Player and the like)

3. Delete all the files within this directory "C:\Documents and

Settings\All

Users\DRM" (Note that the Windows Media DRM folder is a hidden system

folder., so you may need to change your settings to allow hidden folders

to

be shown). If you cannot delete the files, reboot and repeat the first

two

steps.

4. Individualize the Windows Media DRM system by going to this link –

<http://go.microsoft.com/fwlink?LinkID=34506>

5. Install the Media Player update so that subsequent media related

installs

don't trample over your DRM –

<http://www.microsoft.com/downloads/details.aspx?FamilyId=295F822B-957F-408E>

That should fix the issue for all your future recordings so you don't run into this issue again.

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Jason Tsang – Microsoft MVP

Find out about the MS MVP Program –

<http://mvp.support.microsoft.com/default.aspx>

"Jason Tsang" wrote:

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Which fix did you implement? There have been different fixes that have been released at various points in time...

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Jason Tsang – Microsoft MVP

Read my blog for the latest in Media Center topics (and other topics that interest me)  
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"bob31411"

<bob31411@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

<news:EB1854A5-88AA-4729-9533-3DA4579FCD8A@xxxxxxxxxxxxxxxxxxxx>

Hi All,

I didn't seem to find any questions related to this, so am posting my question.

I had the problem of viewing premium channels and getting the

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restricted  
content  
message. I  
got that  
fixed with a  
solution  
from Jason  
Tsang. I  
can  
view with  
no problems  
now.  
However,  
now all of  
my older  
premium  
channel  
recordings  
spread over  
3 hard  
drives gives  
me the  
restricted  
content  
error  
message. Is  
there a fix  
or work  
around for  
this?

I have tried  
recording  
off of  
premium  
channels  
since I fixed  
the  
original  
problem  
and viewing  
and  
watching  
recorded  
programs  
works fine.  
It seems  
that  
only  
viewing  
older

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recordings  
are now  
affected.

Thanks.  
Bobby

—  
Gene E. Bloch (Gino) letters617blochg3251  
(replace the numbers by "at" and "dotcom")