

Re: failed windows validation but office validation okay – what no

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2008-01/msg00363.html>

- *From:* skewed <skewed@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 8 Jan 2008 18:43:00 -0800
-

Thanks for your information.

I don't know if it qualifies as a 'different OS'. The computer was originally MSDOS but the store installed XP Pro Home Edition. This was updated/upgraded by the IT people at work – done for all computers used there (I have since changed employers). It worked fine until about a month ago, when I started getting the alerts about it not being genuine Microsoft – which is not actually the case; it is genuine but MS has blocked it. Fine. Now all I want is the for the CD – which I paid good money for – to work. Not much to ask really. I'm also confused as to why I get a failure for Windows but a pass for Word.

"CSM1" wrote:

If you are going to install a different OS from the one that was originally on the compaq presario, you must learn what Motherboard and hard drive is in your computer so that you can get the correct drivers.

Drivers are available from the Compaq website if you know the model number of the computer.

http://h18003.www1.hp.com/cpq_support.html

Installing a Operating System is not easy, but can be done if you have all the parts of the system.

Instructions are here.

<http://www.michaelstevensstech.com/cleanxpinstall.html>

--

CSM1

<http://www.carlmcmillan.com>

--

"skewed" <skewed@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:21EA38B9-C96F-4C9E-B6FF-33A1FF317555@xxxxxxxxxxxxxxxxxxxxx

Re: failed windows validation but office validation okay – what no

Thanks for the reply. There was no prompt to press F6 (I followed all the prompts given – but I suppose it could have flashed in amongst the various 'loading file xyz' messages along the bottom of the blue screen.

I don't know if it is a SATA hard drive (my machine is a Compaq Presario v3000) but there is no floppy hard drive – just CD/DVD. I wouldn't know a motherboard from a bar of soap and never, as far as I'm aware, had a motherboard driver CD.

"CSM1" wrote:

Do you get a Press F6 to install third party drivers during the Windows XP pro setup startup?

If you have a SATA hard drive, you must install at the F6 prompt the SATA drivers.

SATA drivers can be found on the Motherboard Driver CD. You also must have a Floppy drive in the computer, I think a USB floppy drive works OK. (The floppy must be seen as A:)

On the Motherboard Driver CD, you should find a Bootdrv folder with a program called Menu.exe. Menu.exe creates the floppy that you need at F6.

--
CSM1
<http://www.carlmcmillan.com>

--
"skewed" <skewed@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:E23C3BE8-F732-42B6-B373-A19EBF6CC6B1@xxxxxxxxxxxxxxxxxxxx

Thanks for your response, I do appreciate it. I'm not sure if you mean when I get the 'not genuine microsoft' message or when I try to install the newly purchased XP Pro, but unfortunately in both cases no number is given.

"Gary Tsang" wrote:

Re: failed windows validation but office validation okay – what no

When your Windows
Activation fails, are you
given a number to call?
Have
you tried going through that
process?

--

Gary Tsang
<http://www.gtsang.com>

Microsoft MVP – Windows
Media Center
<http://www.microsoft.com/mvp>

"skewed"

<skewed@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:B6CF5213-8194-4703-BDE7-9862898A5434@xxxxxxxxxxxxxxxxxxxx

So,
validation
failed due to
a blocked
bulk
license;
office tests
out
fine.

What is the
solution for
this? I
should add
that I went
out and paid
through
the nose for
a new XP
Pro, but it
won't
install. First
it gives a
message
that this
version
can't be
upgraded,

Re: failed windows validation but office validation okay – what no

then it goes
to a blue
screen
and
loads
tons of files
but stops,
giving a
message
that my
hard drive is
missing
or
corrupted. I
thought that
was bizzare
(presuming
that on a
machine
without
a
hard drive I
wouldn't be
able tot use
the 'net,
type this
message
etc.)
so
ran the
diagnostic.
All tests,
quick,
SMART
and
comprehensive
passed.
Pretty
peevd that
a previously
fine system
suddenly
becomes
'not
genuine'
and
that
the
purchased
XP Pro (not
cheap!) –

Re: failed windows validation but office validation okay – what no

Re: failed windows validation but office validation okay – what no

which the
shop won't
replace or
refund –
didn't fix
the issue.
Now what
do I do?