

Re: Stop Error on Windows XP 32-bit

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2008-01/msg00192.html>

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 - *Date:* Fri, 04 Jan 2008 09:40:13 +0530
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See if the following KB Article helps:-

How to troubleshoot a Stop 0x0000007E error in Windows XP
<http://support.microsoft.com/kb/330182>

regards,
S.Sengupta[MS-MVP]

Kity wrote:

When I boot up my pc it comes up with a blue screen stop error that says:
STOP: 0x0000007E (0xc0000005, 0x805A360E, 0xF8C161E4, 0cF8C15EE0)
I also get the error message: Problem caused by Device Driver.

I tried restore my pc to the last known configuration but that didn't work. I also tried the system restore but that didn't work either. I went into "msconfig" and selected the programs in the startup tab but that did nothing. I also clicked on the services tab and selected them but that did nothing.

I found this in the newsgroups. I wonder if this is my problem... I do use a Flash Drive that I just pull in and out all the time. *****

Error message after you wake a Windows XP-based computer from standby or from hibernation: "Stop 0x0000007E SYSTEM_THREAD_EXCEPTION_NOT_HANDLED"

View products that this article applies to.

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SYMPTOMS

After you wake a Windows XP-based computer from standby or from hibernation, you may receive the following error message:

Stop 0x0000007E (c0000005, Parameter2, Parameter3, Parameter4)

SYSTEM_THREAD_EXCEPTION_NOT_HANDLED

This problem occurs if you remove a USB device when the computer is on standby or in hibernation.

CAUSE

This problem occurs because of a race condition in the USBHUB driver.

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When the computer wakes from standby or from hibernation, the USBHUB driver checks the device object for the USB device. However, if you remove the USB device when the computer is on standby or in hibernation, Windows XP may reference a null pointer for the device object.

STATUS

Microsoft has confirmed that this is a problem in the Microsoft products that are listed in the "Applies to" section.

MORE INFORMATION

Important We do not recommend that you remove the USB device from the computer when the computer is on standby or in hibernation.

<http://support.microsoft.com/kb/942237#appliesto>

If this is my problem, it doesn't give a solution. Is this my problem? What is my solution? Any help would be appreciated. Thanks.