

## Re: tv recordings –corrupt or missing files

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*Source:*

<http://www.tech–archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2007–08/msg00677.html>

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- *From:* "Doug Knox – [MS–MVP]" <[dknoxNO@xxxxxxxxxxxxx](mailto:dknoxNO@xxxxxxxxxxxxx)>
  - *Date:* Sun, 19 Aug 2007 16:53:54 –0400
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Try removing WinTV. Reboot and re–run MCE Setup.

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Doug Knox, MS–MVP Windows Media Center\Windows Powered Smart Display\Security  
Win 95/98/Me/XP Tweaks and Fixes  
<http://www.dougknox.com>

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Per user Group Policy Restrictions for XP Home and XP Pro  
[http://www.dougknox.com/xp/utills/xp\\_securityconsole.htm](http://www.dougknox.com/xp/utills/xp_securityconsole.htm)  
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Please reply only to the newsgroup so all may benefit.  
Unsolicited e–mail is not answered.

"Els" <[Els@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Els@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:2A6B5366–886F–416F–8995–88AC12615009@xxxxxxxxxxxxxxxxxxxxx](mailto:news:2A6B5366–886F–416F–8995–88AC12615009@xxxxxxxxxxxxxxxxxxxxx)

I have done as you said – Wintv2000 was downloaded to my machine. it plays  
the television and can record (I am assuming the card is ok) so it must be a  
problem with the Media Center? I still cannot schedule tv recordings –thank  
you very much again – Els

"Doug Knox – [MS–MVP]" wrote:

Its possible that your card has failed. You may want to check the Hauppauge  
web site for updated drivers, and not rely on HP.

[http://www.hauppauge.com/pages/support/support\\_pvr150.html#vista](http://www.hauppauge.com/pages/support/support_pvr150.html#vista)

Pay special attention to Step 2 and run the HWCLEAR application to remove  
all traces of the previous drivers.

—

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"Els" <Els@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:DBD72955-B5D0-4E16-902A-6115288C13EF@xxxxxxxxxxxxxxxxxxxx>

>I have tried re-running setup and it says tuner unavailable –there are >no  
> errored out hardware devices and I have tried updating the drivers. My >  
HP

> computer has an application and driver recovery. Two drivers are > listed  
> for

> tv tuner 1. conexant falcon II 2. hauppauge wintv pvr pci II driver. > The  
> Hauppauge is listed in the hardware. So do you think I need a new one?

> Everything works but recording – I wish I knew which "files" are >  
missing.

> I

> appreciate your help– Els

>

>

> "Doug Knox – [MS-MVP]" wrote:

>

>> Re–run TV Setup and ensure that your tuner is detected correctly. If

>> not,

>> go to Control Panel, Device Manager and ensure that there are no >>  
errored

>> out

>> hardware devices. And last, but not least, check the manufacturer's >> site

>> for your tuner card and make sure you have the latest Media Center

>> compatible drivers for your tuner card.

>>

>> -- >> Doug Knox, MS-MVP Windows Media Center\Windows Powered  
Smart

>> Display\Security

>> Win 95/98/Me/XP Tweaks and Fixes

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>>

>> Per user Group Policy Restrictions for XP Home and XP Pro

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>> "Els" <Els@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

>>

<news:DF72317C-46CC-43FD-B2A1-2E25F2697272@xxxxxxxxxxxxxxxxxxxx>

>> > today my media center states that "some of the files needed to play >> >  
the

>> > radio

>> > or video are missing or corrupt" I can play the radio and live tv. >> > I

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>> > cannot  
>> > record or see any of my recordings .the recording button is faded. >> > I  
>> > cannot  
>> > even get to check the recorder storage –it freezes. Any suggestions >> >  
to  
>> > fixing this problem –thank you –Els  
>> >  
>> >  
>>