

Re: Problems with Media Center and Xbox 360

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2007-01/msg01317.html>

- *From:* "Todd Bowra [MSFT]" <toddbow@xxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 17 Jan 2007 11:27:07 -0800
-

Should make zero difference (provided the keys match ;-)

Elvis – double-checking: are you able to connect to Xbox Live from your Xbox 360 when it's connected via wireless?

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"Dana Cline – MVP" <dcline@xxxxxxxxxxxx> wrote in message
news:%23kmgHCkOHHA.3900@xxxxxxxxxxxxxxxxxxxxxxxx

Todd,

No one has mentioned encryption...how does the 360 handle wireless access with WEP 64- and 128-bit, WPA?

Dana Cline – MCE MVP

"Todd Bowra [MSFT]" <toddbow@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:%23oHW6GdOHHA.3872@xxxxxxxxxxxxxxxxxxxxxxxx

The fact that this works on wired but not wireless suggests that either your router or your wireless adapter is dropping necessary traffic.

Couple additional questions:

- Do you have more than one router? (i.e. is your PC plugged into router A, which is then wired to router B?) This is important because the PC and Xbox need to be on the same subnet
- Are you using the Xbox wireless adapter or a third-party wireless adapter?

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<elvis.santos@xxxxxxxxxxxx> wrote in message
news:1168982405.737793.253380@xxxxxxxxxxxxxxxxxxxxxxxx

The above is the DvcConn file after I tried the following:

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- 1) Wired the xbox to my router, entered the 8 digit key and voila it worked instantly with no problems
- 2) I then disconnected the ethernet cable
- 3) I then plugged in the wireless adapter and tried to add a new connection because the xbox wouldnt reconnect
- 4) It would not connect at all – pasted the DvcConn file below called Wireless connection

Hope that helps. Let me know if I have missed anything you need to know.

elvis.santos@xxxxxxxxxxxxxx wrote:

Xbox Wired

Wednesday, 17 January 2007 06:56:13

6:56:13 AM : Checking OS version.

6:56:13 AM : Checking MCE version.

6:56:13 AM : MCE version = Emerald.

6:56:13 AM : Checking only instance of installer.

6:56:13 AM : CmdLine: Connection Wizard.

6:56:13 AM : CmdLine: Skin = Xenon.

6:56:13 AM : Verifying user is Administrator.

6:56:13 AM : Verifying EULA is present.

6:56:13 AM : Verifying MCE is NOT installed on a dynamic disk.

6:56:14 AM : Verifying OS is NOT Longhorn.

6:56:14 AM : Verifying MCE version.

6:56:14 AM : OS is Emerald : Verifying Sessions QFE is installed.

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6:56:14 AM : Verifying NIC is present.

6:56:14 AM : Checking if Media Center First Run has been completed.

6:56:14 AM : Start conditions met.

6:56:15 AM : Turning on the InOOBE flag.

6:56:18 AM : Configuring Terminal Services policy.

6:56:18 AM : Configuring Security Event Log retention.

6:56:22 AM : Applying Default Settings.

6:56:22 AM : Enabling Remote Connections and Fast-User Switching.

6:56:22 AM : Opening ports in the Windows firewall.

6:56:22 AM : Skipping Media Settings.

6:56:22 AM : Saving Media Discovery folders.

6:56:22 AM : Media Discovery folders saved.

6:56:22 AM : Power management IS NOT enabled.

6:56:32 AM : Verifying security codes.

6:56:32 AM : Security Code: 6991-4614

6:56:32 AM : Searching device table for unaffiliated bobsleds.

6:56:32 AM : Found 1 matching device(s).

6:56:32 AM : Found a device matching the security code. DVCID = {00000000-0000-0000-0200-00125AF717C6}

6:56:33 AM : Sanity Check : Making sure device is not already affiliated with this PC.

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6:56:33 AM : Starting affiliation.

6:56:36 AM : Waiting for visibility status.

6:56:37 AM : Waiting for security codes exchange status.

6:56:40 AM : Verifying MCRD users group exists.

6:56:41 AM : Creating MCRD user account.

6:56:42 AM : Configuring user profile.

6:56:44 AM : Suppressing MCE discovery dialogs for MCX user.

6:56:45 AM : Updating device table with account settings.

6:56:45 AM : Saving user account info in device table.

6:56:45 AM : Affiliation complete.

6:56:45 AM : Launching mcrdwmp.exe.

6:56:46 AM : Skipping WMC configuration: WMC install not successful, or not attempted.

6:56:47 AM : Pre-populating the music library.

6:56:52 AM : Aborting Find music thread

6:56:52 AM : FindMusic thread being aborted.

6:56:53 AM : FindMusic::
_NavigateAway(True)

6:57:02 AM : Launching NTW /register.

6:57:07 AM : Checking for generic error during affiliation...

6:57:07 AM : Turning off the InOOBE flag.

6:57:07 AM : Exiting

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Wireless Connection

Wednesday, 17 January 2007 07:05:07

7:05:07 AM : Checking OS version.

7:05:07 AM : Checking MCE version.

7:05:07 AM : MCE version = Emerald.

7:05:07 AM : Checking only instance of installer.

7:05:07 AM : CmdLine: Connection Wizard.

7:05:07 AM : CmdLine: Skin = Xenon.

7:05:07 AM : Verifying user is Administrator.

7:05:07 AM : Verifying EULA is present.

7:05:07 AM : Verifying MCE is NOT installed on a dynamic disk.

7:05:07 AM : Verifying OS is NOT Longhorn.

7:05:07 AM : Verifying MCE version.

7:05:07 AM : OS is Emerald : Verifying Sessions QFE is installed.

7:05:07 AM : Verifying NIC is present.

7:05:07 AM : Checking if Media Center First Run has been completed.

7:05:07 AM : Start conditions met.

7:05:09 AM : Turning on the InOOBE flag.

7:05:15 AM : Configuring Terminal Services policy.

7:05:16 AM : Configuring Security Event Log retention.

7:05:19 AM : Applying Default Settings.

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7:05:19 AM : Enabling Remote Connections and Fast–User Switching.

7:05:19 AM : Opening ports in the Windows firewall.

7:05:19 AM : Skipping Media Settings.

7:05:19 AM : Saving Media Discovery folders.

7:05:19 AM : Media Discovery folders saved.

7:05:19 AM : Power management IS NOT enabled.

7:05:24 AM : Verifying security codes.

7:05:24 AM : Security Code: 5531–4619

7:05:24 AM : Searching device table for unaffiliated bobsleds.

7:05:24 AM : Matching device not found: Entering 15 second wait.

7:05:39 AM : Re–Searching device table for unaffiliated bobsleds.

7:05:39 AM : No matching devices found. Troubleshooting...

WARNING: Unable to detect any third party firewalls.

Todd Bowra [MSFT] wrote:

Can you fill in more details regarding the order that you tried things?

i.e. is the below accurate:

1) You wired your Xbox to your router and entered the 8–digit code – the Xbox connected fine

2) You switched the Xbox from wired to wireless and it no longer

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connected
3) You tried re-adding the
Xbox again/typing in the
8-digit code
again
(still on wireless) and the
PC couldn't find it (or is the
DvcConn
log from
before step 1?)

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and confers no
rights.

<elvis.santos@xxxxxxxxxxxxxx>
wrote in message
news:1168937461.566356.259680@xx

Application
Event Type:
Error
Event
Source:
McrdWmp
Event
Category:
None
Event ID:
4107
Date:
1/16/2007
Time:
6:39:50 PM
User: N/A
Computer:
ELVIS-566D5735C
Description:
The
description
for Event
ID (4107)
in Source (McrdWmp)
cannot
be
found. The
local
computer

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may not
have the
necessary
registry
information
or message
DLL files to
display
messages
from a
remote
computer.
You may be
able to use
the
/AUXSOURCE=
flag to
retrieve
this
description;
see Help
and Support
for details.
The
following
information
is part of
the event:
The
wmplayer.exe
process did
not
shutdown
properly
and was
terminated..

elvis.santos@xxxxxxxxxxxxxx
wrote:

Hi,

I
successfully
connected
my
xbox
360
via
ethernet

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cable
to
my
router
with
no
problems
at
all.

I
then
tried
to
reconnect
via
wireless
and
it
didn't
work.

Here
is
my
log
from
dvdConn
file.
Your
help
would
be
greatly
appreciated

Tuesday,
16
January
2007
18:43:26

6:43:26
PM
:
Checking
OS
version.

6:43:26

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PM
:
Checking
MCE
version.

6:43:26
PM
:
MCE
version
=
Emerald.

6:43:26
PM
:
Checking
only
instance
of
installer.

6:43:26
PM
:
CmdLine:
Connection
Wizard.

6:43:26
PM
:
CmdLine:
Skin
=
Xenon.

6:43:26
PM
:
Verifying
user
is
Administrator.

6:43:26
PM
:
Verifying
EULA

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is
present.

6:43:26
PM
:
Verifying
MCE
is
NOT
installed
on
a
dynamic
disk.

6:43:26
PM
:
Verifying
OS
is
NOT
Longhorn.

6:43:26
PM
:
Verifying
MCE
version.

6:43:26
PM
:
OS
is
Emerald
:
Verifying
Sessions
QFE
is
installed.

6:43:26
PM
:
Verifying
NIC
is

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present.

6:43:26

PM

:

Checking

if

Media

Center

First

Run

has

been

completed.

6:43:26

PM

:

Start

conditions

met.

6:43:28

PM

:

Turning

on

the

InOOBE

flag.

6:43:31

PM

:

Configuring

Terminal

Services

policy.

6:43:31

PM

:

Configuring

Security

Event

Log

retention.

6:43:34

PM

:

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Applying
Default
Settings.

6:43:34
PM
:
Enabling
Remote
Connections
and
Fast-User
Switching.

6:43:34
PM
:
Opening
ports
in
the
Windows
firewall.

6:43:34
PM
:
Skipping
Media
Settings.

6:43:34
PM
:
Saving
Media
Discovery
folders.

6:43:34
PM
:
Media
Discovery
folders
saved.

6:43:34
PM
:
Power

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management
IS
NOT
enabled.

6:43:40
PM
:
Verifying
security
codes.

ERROR

The
setup
key
is
not
correct.
Please
verify
the
numbers
and
try
again.

6:43:57
PM
:
Verifying
security
codes.

6:43:57
PM
:
Security
Code:
5553-4611

6:43:57
PM
:
Searching
device
table
for
unaffiliated

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bobsleds.

6:43:57

PM

:

Matching

device

not

found:

Entering

15

second

wait.

6:44:12

PM

:

Re--Searching

device

table

for

unaffiliated

bobsleds.

6:44:12

PM

:

No

matching

devices

found.

Troubleshooting...

WARNING:

Unable

to

detect

any

third

party

firewalls.

elvis.santos@xxxxxxxxxxxxxxxx

wrote:

Thanks

for

your

help,

will

try

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that
tonight
and
let
you
know
how
I
went.

Todd
Bowra
[MSFT]
wrote:

Please
try
directly
connecting
your
Xbox
360
to
your
PC
using
an
Ethernet
cable
(a
straight-through
cable
is
fine
as
the
Xbox
will
auto-sense).
This
will
help
identify/eliminate
your
router
as
the
source
of
the
problem.

Also,
if
you're
successfully
making
it
past
the
8-digit
code
screen,
please
check
the
Application,
System,
and
Security
Event
Viewer
logs
(right
click
My
Computer
-->
Manage)
for
any
errors
corresponding
to
the
time
that
you
tried
to
connect
and
then
post
them
here.

If
you're
not
making
it

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past
entering
the
8-digit
code,
please
post
the
contents
of
your
DvcConn.log
file
from
c:\windows.

--
This
posting
is
provided
"AS
IS"
with
no
warranties,
and
confers
no
rights.

<elvis.santos@xxxxxxxxxxxxxx>
wrote
in
message
news:1168848977.991444.158830@xxxxxxxx

Hi

I
have
Avast
Anitvirus.
I
have
no
firewalls
on
apart
from
Windows

or
the
routers.

Have
uninstalled
Avast
before
but
that
didn't
make
any
difference
to
the
connection.

Thanks
for
your
suggestion

Chris
H.
wrote:

What
anti
virus
software
or
software
firewall
are
you
running.
Most
Norton,
McAfee,
PCcillin
or
a
firewall
like
Zone
Alarm,
will
block
access
by

the
Xbox
360
unless
you
specifically
use
the
options
within
them
to
allow
the
360.

--
Chris
H.
Microsoft
Windows
MVP/Tablet
PC
Tablet
Creations

--
<http://nicecreations.us/>
Associate
Expert
Expert
Zone

--
www.microsoft.com/window

<elvis.santos@xxxxxxxxxxxxx
wrote
in
message
<news:1168828737.926345.3>

Hi
Guys,

I
really
need
your
help,
this
is
my

last
resort
to
finding
a
solution.

I
have
tried
everywhere
to
find
a
solution
to
my
problem
and
am
at
breaking
point
with
my
pc.

I
am
trying
to
connect
my
360
and
pc
and
they
dont
seem
to
want
to
talk
to
each
other
apart
from
xbox
live.

I
have
Netgear
DG834G
router,
xbox
wireless
adapter
and
MCE
2005.

I
have
tried
to
port
forward
but
to
no
avail.
The
xbox
is
attached
to
my
router
under
attached
devices
which
I
have
allowed.

Can
anyone
help
me
before
I
throw
my
pc
out
the
window?
Thanks

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in
advance
for
any
help.