

Re: Restricted Content on OTA channel

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2007-01/msg01155.html>

- *From:* "jolt" <ergoaccess@xxxxxxxxxx>
 - *Date:* Mon, 15 Jan 2007 18:48:32 -0500
-

You could try resetting your licenses to see if it helps. Just went thru fixing the same problem after upgrading a CPU.

<http://blogs.msdn.com/astebner/articles/513660.aspx>
<http://support.microsoft.com/?kbid=891664>

"Chad Kuester" <ChadKuester@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:F1C38C24-93D5-422C-A037-06A4C8781FED@xxxxxxxxxxxxxxxx>

I already had it installed, but I installed it again anyway. Still no help.

Interesting... It installs without an error. Event Viewer says that it installed successfully. However I can't find it in Add/remove programs when I "show updates". Nor can I find it when I run QFECHECK (I run it as QFECHECK | SORT so they're in order). Shouldn't it show up in QFECHECK? Can someone who has installed it see if it shows up for them in QFECHECK?

(To download QFECHECK see:)
<http://www.microsoft.com/downloads/details.aspx?familyid=155c7c58-102e-47b0-a12a-bfab8cfccc03&disp>

Thanks, but that didn't work. Any other ideas?
-Chad

"jolt" wrote:

Try this is should help with the restricted content problem

<http://support.microsoft.com/kb/913800>

"Chad Kuester" <ChadKuester@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:B5D1B158-8B76-4BD1-B718-8CCBF58DAEE2@xxxxxxxxxxxxxxxx>

Re: Restricted Content on OTA channel

We've been using Media Center 2005 for a little over a year and now we're experiencing that some of the shows we want to play back say:

Restricted Content: Restrictions set by the broadcaster and/or originator of the content prohibit playback of the program on this computer

I've heard of this before with certain shows recorded on HBO, but my wife is getting this with shows like General Hospital and Ugly Betty which are broadcasted over the air on channels 2-13. My wife was saying it even happens when she tries to watch General Hospital live. It's strange too, because for some shows like Ugly Betty, it doesn't occur until you're 50% into the movie! With General Hospital you only get to watch about 5 minutes of the show, then it gives you the blue screen.

We don't have cable. We get 100% of our shows from OTA (over the air). The restricted content error happens for most of the shows from ABC. We're in Orange County, CA.

I've installed all of the Windows Updates on the Media Center (except for IE7) including Media Player 11 hoping that would solve the problem. I've noticed a few other hotfixes for Media Player 10, but not for 11. I've also tried playing these movies on another XP box with Media Player 11, but when

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it hits the portion that's restricted, it just stops playing the movie
w/o
an
error. I've verified that I've been using the latest tv tuner device
drivers
and latest MPEG decoder available. Are the shows recorded w/ the blank
blue
screen, or will I be able to salvage them once we can find away around
the
Restricted Content?

Let me know what I can try!
Thanks,
Chad

I posted to microsoft.private.directaccess.windowsexp. Helen from
Microsoft
said I should try and post here.

Her message:

Hi Chad,

Thanks for posting here.

My name is Helen and I am happy to receive your post. From the problem
description of the post you submitted, it is about the
Restricted
Content
in Windows XP Media Center Edition 2005.

Windows XP Media Center Edition 2005 is designed specifically for home
use
and it can not join to a domain. Please understand that Windows Media
Center Edition is out of our support boundary. If you have any other
question about this version of Windows, we invite you to post to the
public
newsgroup for peer experience and recommendations.

You may leverage the peer assistance in the public newsgroups at:

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microsoft.public.windows.mediacenter

You can find these newsgroups by connecting your news reader to Publicnews.Microsoft.com. For more information, see:

Q171164 OLEXP: How to Configure Outlook Express for Internet News

<http://support.microsoft.com/?id=171164>.

If you have any further questions or concerns on the above, please feel free to post back, where I will be happy to answer any of your questions.

Have a nice day!

Best regards,

Helen Li
Microsoft Online Partner Support