

# Re: Video Error

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-11/msg00974.html>

---

- *From:* Crazy Weasel <[CrazyWeasel@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:CrazyWeasel@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 15 Nov 2006 05:40:02 -0800
- 

I am running Vista RC1 with Hauppauge driver version 6.0.5600.16384 from windows update, and the ATI 9550 driver that came with Vista, version 7.15.11.0.

Any idea what the Decoder error might be caused by?

"JW" wrote:

I have no problem running Aero or running my hauppauge 150 card with the Hauppauge 150 Vista drivers under Vista RC2 I did have problems however with RC1.

There is a built in MPEG2 decoder in Viata Premium/ultimate so I am surprised that you are getting a decoder err.r.

"Crazy Weasel" <[CrazyWeasel@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:CrazyWeasel@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:BB858193-B1D0-4DE0-A8E8-472F087BCD6F@xxxxxxxxxxxxxxxxxxxx](mailto:news:BB858193-B1D0-4DE0-A8E8-472F087BCD6F@xxxxxxxxxxxxxxxxxxxx)

I just replaced the video card with a Radeon 9550 card. I can run Aero now, which is pretty cool. When I try using the media center to watch tv with my Hauppauge Win TV-PVR150, I get a different error now:

Decoder Error

The video decoder has either malfunctioned or is not installed. Please restart Windows Media Center or the computer.

Any ideas?

"Doug Knox - [MS-MVP]" wrote:

DX 8 is not good enough for use under MCE 2005 or Vista. It must be DX9 support, as well as the other items mentioned in the link. The software that comes with the 150 is just a different type of media

Re: Video Error

player. MCE depends heavily for DirectX 9 for its rendering of the MCE interface, on screen menus, overlays and the like.

---  
Doug Knox, MS-MVP Windows Media Center\Windows Powered Smart Display\Security Win 95/98/Me/XP Tweaks and Fixes  
<http://www.dougknox.com>

-----  
Per user Group Policy Restrictions for XP Home and XP Pro  
[http://www.dougknox.com/xp/utills/xp\\_securityconsole.htm](http://www.dougknox.com/xp/utills/xp_securityconsole.htm)  
-----

Please reply only to the newsgroup so all may benefit.  
Unsolicited e-mail is not answered.

"Crazed Weasel"  
<CrazedWeasel@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:A0A9E558-E726-4142-B24F-B5F0770081FE@xxxxxxxxxxxxxxxxxxxx>

I think the video card/driver I have are DX8, but that was enough in XP Home for me to view live tv from the WinTV PVR 150. I was using the TV program that came with the card, however.

"Doug Knox - [MS-MVP]" wrote:

There are specific requirements for video cards to be supported in Media Center (DX9 and other support that your ATI card probably doesn't support. Video card requirements for MCE can be found here

<http://www.microsoft.com/windowsxp/mediacenter/partners/dfw/videocardsre>

---  
Doug Knox, MS-MVP  
Windows Media Center\Windows Powered

Re: Video Error

Smart  
Display\Security  
Win 95/98/Me/XP Tweaks  
and Fixes  
<http://www.dougknox.com>

---

Per user Group Policy  
Restrictions for XP Home  
and XP Pro  
[http://www.dougknox.com/xp/utills/xp\\_securityconsole.htm](http://www.dougknox.com/xp/utills/xp_securityconsole.htm)

---

Please reply only to the  
newsgroup so all may  
benefit.  
Unsolicited e-mail is not  
answered.

"Crazed Weasel"  
<CrazedWeasel@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in  
message  
<news:1EBB7258-1AFA-4EEF-97B4-C07413E0975F@xxxxxxxxxxxxxxxxxxxx>

Doug,

I verified  
that the  
Hauppauge  
card is  
listed under  
the Sound  
Video  
and  
Game  
Controllers,  
and it has  
driver  
version  
2.0.43.24108  
installed.  
That's  
the  
latest  
version  
posted on  
the  
Hauppauge  
web site.

I was able  
to install the

Re: Video Error

XP drivers  
for my  
Radeon  
7000. On  
the  
plus  
side,  
my  
performance  
index for  
graphics  
went up  
from 1.0 to  
1.9. Plus I  
can  
run  
native  
resolution  
on my LCD  
monitor  
again.

However I  
still get the  
same video  
error  
message on  
trying  
Media  
Center.  
Does that  
make  
sense? I'll  
try again  
when I get  
the Radeon  
9600,  
but I  
hope  
I'm not  
wasting  
time for an  
installation  
issue – i.e.  
there is  
some  
component  
of Vista that  
needs to be  
installed  
still.

Re: Video Error

Ray

"Doug  
Knox –  
[MS-MVP]"  
wrote:

Under  
Vista,  
the  
Hauppauge  
150's  
show  
up  
under  
Sound,  
Video  
and  
Game  
Controllers  
in  
Device  
Manager.

You  
need  
to  
ensure  
you  
have  
two  
things  
installed.

1)  
The  
appropriate  
MCE  
compatible  
tuner  
drivers  
for  
Vista.  
There  
are  
drivers  
for  
the  
Hauppauge

Re: Video Error

cards  
on  
Windows  
Update,  
they  
are  
listed  
as  
Optional  
updates.  
Or  
you  
can  
use  
the  
drivers  
found  
here:

[ftp://ftp.shspvr.com/download/wintv-pvr\\_150-500/inf/pvr\\_2](ftp://ftp.shspvr.com/download/wintv-pvr_150-500/inf/pvr_2)

More  
info  
here:

<http://jtsang.blogspot.com/2006/10/new-hauppauge-pvr-150>

2)  
Visit  
ATI's  
web  
site  
and  
download  
the  
latest  
Vista  
beta  
drivers  
for  
your  
video  
card.

<https://support.ati.com/ics/support/KBList.asp?folderID=5713>

These  
driver  
are  
listed  
as

Re: Video Error

compatible  
with  
Vista  
RTM.  
They  
may  
not  
work,  
or  
work  
well  
with  
RC1.

--  
Doug  
Knox,  
MS-MVP  
Windows  
Media  
Center\Windows  
Powered  
Smart  
Display\Security  
Win  
95/98/Me/XP  
Tweaks  
and  
Fixes  
<http://www.dougknox.com>

---

Per  
user  
Group  
Policy  
Restrictions  
for  
XP  
Home  
and  
XP  
Pro  
[http://www.dougknox.com/xp/utills/xp\\_securityconsole.htm](http://www.dougknox.com/xp/utills/xp_securityconsole.htm)

---

Please  
reply  
only  
to  
the  
newsgroup  
so  
all

Re: Video Error

may  
benefit.  
Unsolicited  
e-mail  
is  
not  
answered.

"Crazed  
Weasel"  
<Crazed  
Weasel@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote  
in  
message  
[news:7597C105-2B38-4784-A8CE-DC2E99D4565B@xxx](mailto:news:7597C105-2B38-4784-A8CE-DC2E99D4565B@xxx)

Hi!

I  
have  
installed  
Vista  
on  
my  
old  
Sony  
Vaio  
PDV-RX560,  
dual  
boot  
(Vista  
on  
its  
own  
hard  
drive).

I  
have  
a  
WinTV  
PVR  
150  
TV  
card  
from  
Hauppauge,  
and  
the  
video  
card

Re: Video Error

is  
a  
ATI  
Radeon  
7000  
series  
(32MB).

All  
is  
working  
well,  
except  
I  
can't  
watch  
TV.  
though  
I  
can  
from  
XP.  
Under  
Vista's  
media  
center  
I  
get  
"VIDEO  
ERROR  
Files  
needed  
to  
display  
video  
are  
not  
installed  
or  
not  
working  
correctly"  
error.

Two  
things  
I  
see  
that  
may  
be

Re: Video Error

an  
issue  
are  
that  
the  
video  
card  
is  
using  
the  
standard  
vga  
driver,  
and  
I  
can't  
see  
the  
tv  
card  
in  
the  
device  
manager,  
even  
after  
installing  
the  
latest  
drivers  
for  
Vista  
from  
the  
Hauppauge  
site.  
  
Any  
suggestions?

Re: Video Error