

## Re: Problems with new build WDM video capture

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-10/msg01620.html>

---

- *From:* "S.Sengupta" <[ssengupta @xxxxxxxxxxxxxxxxx](mailto:ssengupta @xxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 26 Oct 2006 07:13:48 +0530
- 

Best thing is to visit the manufacturer's websites to download and install the latest drivers. Search with the specific model nos. and go ahead.

regards,  
S.Sengupta[MS-MVP]

Brian Can't wrote:

HI, I've just built a media PC with Intel core 2 duo, Asrock conroe xfire esata2 motherboard, nVidia 7300GT video card and Hauppauge Nova 500 Win Tv dual tuner but after working ok for a couple of hours Im having problems.

in device manager under sound, video and game controllers the nVidia WDM video capture has a yellow exclamation mark. The text says the device cannot start (code 10).

I've reinstalled windows MCE (twice) and frequently reinstalled the driver from CD and via a download from Gigabyte technical support all to no avail.

The problem manifested itself first when I tried to uninstall Hauppauge software and inadvertently uninstalled their drivers too. When I tried to reinstall the drivers I first installed the software only and trying to watch TV through Media Centre brought conflicts and several "windows media centre has encountered a fault and must close" messages.

Trouble shooting then brought the WDM video capture (universal) fault to my attention.

MCE is now working and I can watch TV through it though I don't have audio from MCE and the frame rate is very jerky.

I want to get the WDM video capture working and to get audio on MCE to watch TV and DVDs. I've tried removing the TV card but still get the Video capture device cannot start message in device manager.

Are there any known conflicts between MCE, Hauppauge winTV 500 and Gigabyte Nvidia 7300GT graphics cards?

Is the video capture a function of the graphics card or TV card?

What are the optimum driver downloads for the graphics card and TV card?

Re: Problems with new build WDM video capture