

Re: Media Guide Missing Informaiton

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-09/msg00052.html>

- *From:* John W. <John.W.@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 2 Sep 2006 05:32:06 -0700
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Hi Gary,

I just live around the corner from the MS Canadian HO and previously noticed that you're located there supporting MCE – would it be possible to set-up a Canadian MCE user group to meet at your facility?

This whole situation regarding sub-channels (particularly PBS, which is in such demand) could be easily solved if MS simply took all channels contained the Zap2It listings for a user specified Zip code and put them uniquely in the master list of channels used by the user to optionally assign a (Guide) listing source to a newly added or existing channel.

The Zap2It listing for the Buffalo, NY zip code 14207 contains all of the required channels (including those for Toronto, Canada).

With soooooo many people requesting proper guide data, couldn't this simple change be made?

"Gary Tsang" wrote:

Unfortunately, there's not much of a tracking mechanism in place to see the state of your submitted info.

If/when the problem is fixed, you should see it when your EPG data is refreshed.

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Gary Tsang

<http://www.gtsang.com>

Microsoft MVP – Windows XP Shell/User

<http://www.microsoft.com/mvp>

"Peter" <Peter@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:23BEEB42-7152-490F-B551-F163F7623C15@xxxxxxxxxxxxxxxxxxxx>

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Thanks for the link, I sent the information. Is there any way to track this problem? How long does it usually take to correct this type of problem?
Peter

"Doug Knox MS-MVP" wrote:

MS can bring it to the attention of the contractor that actually provides the guide data.

<http://www.microsoft.com/windowsxp/mediacenter/using/guidesubmit.msp>

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Doug Knox, MS-MVP Windows Media Center\Windows
Powered Smart
Display\Security
Win 95/98/Me/XP Tweaks and Fixes
<http://www.dougknox.com>

Per user Group Policy Restrictions for XP Home and XP Pro
http://www.dougknox.com/xp/utills/xp_securityconsole.htm

Please reply only to the newsgroup so all may benefit.
Unsolicited e-mail is not answered.

"Peter" <Peter@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in
message
news:E3532DAD-C72A-40F9-990B-0D3E4612557D@xxxxxxxxxxxxxxxxxxxx

I live in Boston and have 4 OTA PBS digital sub-channels for which I do not get the proper guide information. The channels show up and display properly but the guide information is just a copy of the major channel. Specifically, I get the correct information for WGBHDT 2.1 but WGBHDT 2.2 is a copy of 2.1 and incorrect. The guide for WGBX 44.1 is correct but 44.2, 44.3 and 44.4 is a copy of 44.1. The correct informaiton is available on <http://tvlistings5.zap2it.com> so I don't know why they are incorrect on MCE.

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I purchased the MCE computer specifically to watch and record the digital programs on PBS and I'm very frustrated the I don't have a complete guide.
Any suggestinos? Is there a way to get Microsoft to correct this?

Thanks
Peter