

Re: linksys WMCE54AG media center extender freezes up does not pla

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-08/msg01622.html>

- *From:* "Todd Bowra [MSFT]" <toddbow@xxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 16 Aug 2006 19:04:57 -0700
-

It should if "disable" equates to "don't run", but the log you posted indicates that it was still running.

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"Bryce" <Bryce@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:64FAD0B4-1D86-47C1-9617-C13ECF16DD80@xxxxxxxxxxxxxxxx>

I do understand what you are saying but when I disable the privacy software shouldn't this stop the problem?

--

Bryce

"Todd Bowra [MSFT]" wrote:

Here's what's happening: some period of time after you log in, your privacy software is popping up a window on top of Media Center, stealing focus from Media Center. Your session is being disconnected because Media Center no longer has focus, meaning input from the remote control won't do anything (input would instead be redirected to the privacy software).

It's been awhile since I've seen the privacy package you have, but I think the window it's popping up is asking for the password you use to unlock access to the Internet. Unless you can configure the privacy software to not prompt you in this fashion, you will always be disconnected soon after connecting.

--

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"Bryce" <Bryce@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:EDA4FE2C-6C0A-43A0-9FEC-D779902D57BD@xxxxxxxxxxxxxxxxxxxx

If let the extender sit 15 min on start page and then try =
same thing
happens
When it happens the extender display freezes = no error
message, shows
it
is
getting ready to find the information it just never gets it =
little
circle
that normally moves is frozen still if it shows up. Most of the
time I
have
to turn off the unit from the back to shut it down vs turning
off the
power
on the front of the unit.
PC is always responsive and even media center on the PC
always works
Error message says: The %1 permission settings do not
grant %2%3
permission
for the COM server application w/ CLSID %4 to the user
%5\%6 SID (%7).
This
security permission can be modified using the Component
Services
administrative tool. I followed the link and directions to fix
this
and
completed it.
It still happens although that error message is cleared (no
longer
occurs)
Looking in the application section of the computer
management section I
find
another error that occurs now and has occurred in the past
when the
problem
happens. It says "Unauthorized window was detect while
running the
Media
Center Experience, 'McAfee Privacy Service', with file name
'C:\Program
Files\McAfee.com\Shared\mghtml.exe'. " The link to help
has no

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solution
so I
am depending on you. I did install the privacy service around
the time
this
problem really got bad. I disabled it and the same problem
occured. I
have
not removed it and would rather not if there is another
option.
Thanks for your help

--
Bryce

"Todd Bowra [MSFT]" wrote:

Few questions:
– If you connect to your Extender to your
PC and just let it sit on
the
Start page for 15 minutes, do you see this
issue?
– What do you see on the Extender when
this happens? (does it display
an
error? does it show the Media Center UI, but
no let you interact with
it?)
– Is your PC still responsive after you
encounter this?
– What is the text that goes along with the
DCOM message you saw in
Event
Viewer?

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warranties, and confers no
rights.

"Bryce"
<Bryce@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:85A6EF38-186F-45ED-808D-0C3FFF2D3832@xxxxxxxxxxxxxxxxxxxx

Over the past several
months, everytime I try to
access content from

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my
extender be it pictures,
music or TV when it tries to
connect to the
host
computer the extender
freezes up. I can
consistently connect w/ the
host
computer and see the
welcome screen. I can even
see the content I
want
to
select. I can also access and
navigate the TV guide. It 1st
errored
w/
pics, then music, then TV. I
have even bought a new
extender and
right
out
of the box the new one had
the same problem. For the
new extender,
the
error
codes from "computer
management" are;
Source DCOM
Category none
Event 10016
User MCX3
Thanks for any and all help
--
Bryce