

Re: Folder is not accessible

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-08/msg01132.html>

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"psychodrew" <psychodrew@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:3FE3C6C6-D42D-4AA0-A328-A837910F9211@xxxxxxxxxxxxxxxxxxxx>

My Dell died over the weekend, so I bought a new Toshiba. Before I threw my old laptop off the cliff, I pulled out the hard drive. When I hooked it up to my new computer, I could not access the files that I saved on my desktop on the administrator account. I thought I could just go back and change the settings so that the files were open to the public, but when I tried changing the boot order so my laptop would boot up with the USB hard drive, it didn't work.

If your folders/files were encrypted, your new computer's accounts will not be able to decrypt them on the new computer without having a backup of your encryption certificate/private key or a recovery agent. Since the local Administrator account is the default recovery agent, if your system is down and you did not take steps to create a remote recovery agent, you will not be able to recover the files/folders if encryption is your problem.

-Pete