

# Re: Fast User switching option disables at startup

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-08/msg00710.html>

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- *From:* Enrique <[Enrique@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Enrique@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 1 Aug 2006 15:46:02 -0700
- 

Got it!

u were right Doug it was a 3rd party softwar that disables fast user switching, its called Timbuktu and its a remote desktop software that i installed early on...

i disabled the startup preference and everything seems to work fine however as soon as i launch the application it disables fast user switching not sure why but at least i know what was casuing the problem and how to fix it...

anyway thanks again for your help and all your time, i really apreciate it...

Enrique

"Doug Knox MS-MVP" wrote:

It could be a 3rd party logon DLL or it could be some application that's loading at Startup, as well. To check for a 3rd party logon DLL, click Start, Run and enter REGEDIT Go to:

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows  
NT\CurrentVersion\Winlogon

Look in the right pane for GinaDLL. If it exists, note the contents of this value. You may even want to right click on the WinLogon subkey and select Export to backup this entire key. Again, if the GinaDLL value exists, right click it and select Delete. By default, the value doesn't exist. Alternatively you can double click it and enter MSGINA.DLL. No value is the same as making it read MSGINA.DLL.

If its a 3rd party program, you'll have to use MSCONFIG to selectively disable programs that load at Startup until you find the cause.

—  
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Win 95/98/Me/XP Tweaks and Fixes  
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Per user Group Policy Restrictions for XP Home and XP Pro

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[http://www.dougknox.com/xp/utills/xp\\_securityconsole.htm](http://www.dougknox.com/xp/utills/xp_securityconsole.htm)

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Please reply only to the newsgroup so all may benefit.  
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"Enrique" <Enrique@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:001DA33B-1839-46AB-9EDB-49C07D5DCA35@xxxxxxxxxxxxxxxxxxxx>

Hi Dog my Pc has 1 Gb of Ram so i dont think that this is the case...

assumeing then that there is some sort of 3rd party logon dll that is  
disabling the fast user switching option how can i go about checking for  
this...

thanks,

enrique

"Doug Knox MS-MVP" wrote:

The only thing I've found so far, other than 3rd party logon  
DLL's, that would change this behavior is:

<http://www.jsifaq.com/SF/Tips/Tip.aspx?id=5983>

I don't know if this situation would permanently disable it, or  
would allow you to enable it then turn it back off.

--  
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"Enrique" <Enrique@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote  
in message  
<news:7FE9B338-FF77-477E-BD34-CEC97D6C4D40@xxxxxxxxxxxxxxxxxxxx>

I tried manually changeing the value to 1  
however as soon as i logoff and  
back on again it returns to 0...

not sure whats going on here either my  
change is not being saved or

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something is overriding it during logon...

"Doug Knox MS-MVP" wrote:

Simply run Regedit as soon  
as you log on and verify  
them.

--

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Smart Display\Security  
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and XP Pro  
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"Enrique"  
<Enrique@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
[news:9739AE11-B35C-4BB9-AD50-5877F2D5C99D@xxxxxxxxxxxxxxxxxxxx](mailto:news:9739AE11-B35C-4BB9-AD50-5877F2D5C99D@xxxxxxxxxxxxxxxxxxxx)

not sure  
how can i  
get you  
those  
values?

"Doug  
Knox  
MS-MVP"  
wrote:

What  
are  
the  
Registry  
values

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after  
you  
log  
off/log  
on,  
or  
reboot?

--  
Doug  
Knox,  
MS-MVP  
Windows  
Media  
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Per  
user  
Group  
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for  
XP  
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and  
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is

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not  
answered.

"Enrique"  
<Enrique@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote  
in  
message  
[news:BC671AF1-AE26-41DE-9E07-D0AF3B7B14B9@x](mailto:news:BC671AF1-AE26-41DE-9E07-D0AF3B7B14B9@x)

Hi  
Doug,

I  
checked  
Terminal  
Services  
and  
its  
already  
set  
to  
STARTED  
and  
MANUAL  
i  
went  
ahead  
and  
changed  
it  
to  
automatic  
but  
i'm  
still  
having  
the  
same  
problem  
in  
fact  
i  
just  
noticed  
that  
the  
problem  
exists  
if  
i

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just  
log  
off  
my  
user  
i  
dont  
necesarrily  
have  
to  
shut  
the  
pc  
down  
as  
soon  
as  
i  
log  
back  
in  
the  
fast  
user  
switching  
option  
is  
again  
disabled...  
it  
however  
does  
not  
disables  
itself  
if  
i  
switch  
user  
only  
when  
i  
log  
off...  
  
like  
i  
mentioned  
before  
it  
seems

Re: Fast User switching option disables at startup

that  
for  
some  
reason  
that  
particular  
setting  
isnt  
being  
saved  
algon  
with  
everything  
else...

any  
other  
ideas?

by  
the  
way  
thanks  
for  
your  
help...

enrique

"Doug  
Knox  
MS-MVP"  
wrote:

Additionally,  
when  
this  
happens,  
click  
Start,  
Run  
and  
enter  
SERVICES.MSC  
Look  
in  
the  
right  
pane  
for

Re: Fast User switching option disables at startup

Terminal  
Services.  
This  
service  
should  
be  
set  
to  
Started  
and  
Manual.  
If  
not,  
double  
click  
it  
and  
change  
the  
startup  
type  
and  
start  
the  
service.  
You  
can  
also  
set  
it  
to  
Automatic  
startup,  
if  
desired.  
It  
won't  
hurt  
anything.

--  
Doug  
Knox,  
MS-MVP  
Windows  
Media  
Center\Windows  
Powered  
Smart  
Display\Security  
Win

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Per

user

Group

Policy

Restrictions

for

XP

Home

and

XP

Pro

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not

answered.

"Doug

Knox

MS-MVP"

<dknox@xxxxxxx>

wrote

in

message

<news:OWL5MWOtGHA.1512@xxxxxxxxxxx>

Those

values

are

correct.

--

Doug

Knox,

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Windows  
Media  
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"Enrique"  
<Enrique@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote  
in  
message  
<news:3B0358C3-AFA8-4D72-B313-9FFB>

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Hi  
Doug,

AllowMultipleTSSessions  
is  
set  
to  
0x00000001(1)  
LogonType  
is  
also  
set  
to  
0x00000001(1)

is  
this  
ok?

"Doug  
Knox  
MS-MVP"  
wrote:

Click  
Start,  
Run  
and  
enter  
REGEDIT  
Go  
to:

HKEY\_LOCAL\_MACHINE  
NT\CurrentVersion\Winlogon

In  
the  
right  
pane,  
locate  
AllowMultipleTSSessions  
and  
LogonType.  
Both  
of  
these  
values  
should  
be

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set  
to  
1.

---  
Doug  
Knox,  
MS-MVP  
Windows  
Media  
Center\Windows  
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Per  
user  
Group  
Policy  
Restrictions  
for  
XP  
Home  
and  
XP  
Pro  
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Unsolicited  
e-mail  
is  
not  
answered.

"Enrique"

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<Enrique@xxxxxxxxxxxxxxxxx  
wrote  
in  
message  
<news:4A29FC0A-AE96-43>

Hi,  
i  
need  
some  
help,  
i  
am  
using  
a  
WMCE  
PC  
and  
an  
xbox  
as  
an  
extender,  
the  
probelm  
i  
am  
having  
is  
that  
whenever  
i  
restart  
my  
pc  
the  
fast  
user  
switching  
option  
is  
disabled  
when  
windows  
starts  
and  
i  
have  
to  
manually  
go

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into  
the  
control  
panel  
and  
re-enable  
it.

for  
some  
reason  
wondows  
is  
not  
saving  
that  
setting  
does  
anyone  
know  
what  
i  
can  
do  
to  
correct  
this?