

Re: Product Support Question

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-07/msg00367.html>

- *From:* <anonomouse@xxxxxxxxxxxx>
 - *Date:* Fri, 07 Jul 2006 04:57:47 GMT
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"aspiring" <aspiring@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:C1ED8873-8717-4F74-ADBF-8D96A922FACA@xxxxxxxxxxxxxxxxxxxx>

So, if Dell installed my windows software, Microsoft tells me to go ask
Dell
for product support. Dell tells me that they only support hardware
issues,
and I should contact Microsoft.

Am I missing something, or is this the state of customer support?

You got it!