

# Re: Problem connecting Xbox 360 to Media Center PC

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-05/msg01571.html>

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- *From:* Steve <Steve@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Tue, 30 May 2006 17:57:02 -0700
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I checked the event viewer and each log, Application, Security, System and Media Center.

Could it be a problem with Remote Desktop? I've noticed when I try to use a remote connection to the same computer. No one can be using that computer, whether I use my userid or Administrator.

Thank you for the continued help!

"Todd Bowra [MSFT]" wrote:

Which specific logs did you check? (did you check the System, Security, and Application event logs?)

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"Steve" <Steve@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:72DEDF66-4F18-4452-94F1-EA6594D14E21@xxxxxxxxxxxxxxxxxxxx>

I've done a fresh install a week ago and only have diskeeper, quicken and adobe reader installed. I don't see anything in the event viewer with a similar time stamp. Is there another error log file I should check?

"Jason Tsang" wrote:

It sounds like an app that isn't authorized to run over a media extender connection is trying to run when your user logs in.

In the error log, see if there is mention of the app...

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Jason Tsang – Microsoft MVP

More information by me

<http://jtsang.blogspot.com>

<http://jtsang.mvps.org>

<http://www.classicsunveiled.com>

Find out about the MS MVP Program –

<http://mvp.support.microsoft.com/default.aspx>

"Steve" <Steve@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

<news:C65AD4C5-577A-4AD1-A620-21B959029788@xxxxxxxxxxxxxxxxxxxx>

I've been having trouble getitng the xbox 360 to connect to my media center pc.

I keep receiving an error messege saying "Another user or application

on

the Windows Media Center-based PC has disconnected this device."

I can see My Pictures and My Music through the Windows Media Connect,

but

can't resolve my connection issue with the Media Center PC.

From reading through the posts here, I've disabled my windows

firewall,

reviewed the Event Viewer logs for something with a time stamp similar

to

the attempted connection, updated my LAN driver and directly connected the

PC

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and  
the Xbox with an ethernet cable, bypassing  
my router, all with same  
result  
and error message.

I've also followed the the 6 or 7 step  
troubleshooting guide with no

luck.

Any help would be greatly appreciated,

Thanks,  
Steve