

Re: XP MCE and XBOX 360 Protected Content Issues

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-05/msg00272.html>

- *From:* "Todd Bowra [MSFT]" <toddbow@xxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 4 May 2006 18:49:47 -0700
-

Rolling back to a clean Windows install sounds like a good thing to do (the behavior you report is highly irregular).

All protected TV content that works on Media Center should likewise play on the Xbox 360.

This posting is provided "AS IS" with no warranties, and confers no rights.

"grcsomd" <grcsomd@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:651CFB3F-5BED-468E-A9FB-FC36B3D168C1@xxxxxxxxxxxxxxxx

Yes, the Windows Media Connect still shows DRM "Cannot play "

I went thru with the DRM reset steps, rebooted, disconnected and reconnected

the MCX, and now I have LOST some of the premium content that had worked before..thru the MCX (HBO for one) I am getting ready to rebuild the MCE

box

from scratch to see if there is a problem with update/hotfix sequencing.

I

am starting to wonder if watching protected content thru the MCX is even designed to work, or if the restriction is a "feature" of the design.

Some

of the folks I talked to at XBOX support seemed to think that what I was trying to do shouldn't work anyway, but they suggested working with the XP MCE support. Microsoft told me I had to call Dell support.. but I have

Re: XP MCE and XBOX 360 Protected Content Issues

not

called Dell.. :) Somehow I just don't think they will be able to help..

--

You know the truth when you hear it.

"Todd Bowra [MSFT]" wrote:

It wouldn't hurt (though it will affect the licenses for any recorded premium TV content). Steps are here:

<http://support.microsoft.com/?kbid=891664>

Before you do that though, if you look at your Xbox 360 under Windows

Media

Connect, does it still say "Cannot play protected Windows Media files"?

--

This posting is provided "AS IS" with no warranties, and confers no

rights.

"grcsomd" <grcsomd@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:C7DDC8BB-5683-44CC-AECB-2D80E6ABC36F@xxxxxxxxxxxxxxxxxxxx>

I made the change to Windows Media Player as suggested,
and ripped a

track

from a CD. The MCE system told me that it had downloaded
a license.

On the MCX trying to play the track results in

AUDIO ERROR

Unable to validate security of your Media Center Extender
As a result, the Extender will not play protected media
content.

So I guess this means the issue is more widespread than just
the TV

content.

Re: XP MCE and XBOX 360 Protected Content Issues

Should I try to reset or clear my DRM environment?. I have no

licenses

for

purchased media that I need to backup or restore.

Thanks+

—
You know the truth when you hear it.

"Todd Bowra [MSFT]" wrote:

If you look at your Xbox 360 under Windows Media Connect, does it

still

say

"Cannot play protected Windows Media files"?

Also, do you have any non-TV protected content you could try

playing?

(e.g.

music tracks purchased from Napster or MSN Music)

If not, please try the following to confirm whether this is specific

to

TV

or a general issue with protected content:
1) Open Windows Media Player and go to Tools --> Options
2) Select the Rip Music tab and check the "Copy protect music" box;

Re: XP MCE and XBOX 360 Protected Content Issues

click OK

3) Rip 1 track off of a CD; this track will be protected

4) Play the track you ripped in step 3 on your MCX; what happens?

Note: you may want to undo step 2 when you're done...

--
This posting is provided "AS IS" with no warranties, and confers no

rights.

"grcsomd"
<grcsomd@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:4D017094-D889-4C04-895D-E1993F7CBAF8@xxxxxxxxxxxxxxxxxxxx

Sorry not quite Fixed!!
(update: Only Partially
!!FIXED!!)

I tried the #2 suggestion in
the following link :

<http://blogs.msdn.com/astebner/archive/2006/04/25/583494.aspx>

After installing the April
2006 Update Rollup I
rebooted.. Then I
deinstalled Media Center
Extender and Media Center
Connect from

the

MCE

through Control Panel. Then
I rebooted MCE again. I
went to the

360

and

Re: XP MCE and XBOX 360 Protected Content Issues

disconncted from Windows
Media Center and
Windows-based PC

setting,

and

redid

the 360 MCE installation
including new key code. etc.

This procedure added a few
premium channels that play
now thru the

Extender,

but not all of them do. There
is still a problem with over
half of

them,

same

message about protected
content not able to play thru
the 360, but

plays

find

on the MCE itself... Sorry
for the false report!!

--

You know the truth when
you hear it.

"grcsomd" wrote:

!FIXED!!!!

The April
2006 Rollup
mentioned

@
<http://blogs.msdn.com/astebner/archive/2006/04/25/583494.aspx>

worked for
me. I
installed it,
rebooted,
then
uninstalled
the

Center

Extender
and Media
Center
Connect...
Disconnected
my MCE

computer

from

the

360 profiles
for Media
Center and
Computer
and
basically

reinstalled

fresh

from the
360
perspective..
Now I am
able to
watch
premium
content thru
the 360
extender

just

fine.

--
You know
the truth
when you
hear it.

"grcsomd"
wrote:

I
tried
the
hotfix
outlined
below
but
it
did
not
help.
I

think

that

hotfix

would
address
the
issue
if
I
had
local
MCE
issues
playing

protected

content.

I
don't
have
any

Re: XP MCE and XBOX 360 Protected Content Issues

problems
locally
with
protected
content
on

the

MCE..

only

with
the
360
as
an
extender.
All
content
aside
from
protected

content

plays

fine
thru
the
360.
The
strange
part
is
that
even
some
of
the

premium

channels
will
play
thru
the
360...

but
only
a
handful
of
the

lineup..

(SHO

for
example)
Within
Windows
Media
Connect,
and
selecting
the

360,

and

show

properties,
under
DRM
it
says
plainly
"Cannot
play
protected

Windows

Media

files"
My
understanding
is
that
this
should
say
"Can
play

protected

Windows

Media
files"
and
then
things
should
work
"right"..
Then

again,

this

could be

working
(or
in
my
case
not)
as
designed..

--
You
know
the
truth
when
you
hear
it.

"Jason
Tsang"
wrote:

Try
running
this
hotfix
to
see
if

it
helps.

FIX:
Windows
Media
Digital
Rights
Manager
protected
files

may

not

correctly

play
back
on
Windows
XP
Media
Center
Edition
2005-based

computers

that have

Update
Rollup
2
installed
<http://support.microsoft.com/kb/913800/en-us>

--
Jason
Tsang
--
Microsoft
MVP

Find
out
about
the
MS
MVP

Re: XP MCE and XBOX 360 Protected Content Issues

Program

-

<http://mvp.support.microsoft.com/default.aspx>

"grcsomd"

<grcsomd@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

<news:711C0AFA-5E91-44CF-8835-71D5CF2D3C>

Hello,

I
am
having
problems
with
playing
any
Premium
Content
(TV)

thru

the 360

Interface.
It
all
plays
fine
on
the
XP
MCE
platform,
but

only

unprotected

content
will
play
thru
the

360.
I
have
spent
about
three

days

trying to

figure
out
if
this
is
a
problem
that
can
be
fixed,
or
if

this

is a

new

feature/design.
I
have
called
XBOX
and
Windows
XP
support

and

am

basically
left
with
no
solution.
I

have
even
called
my
Cable

provider.

Nobody has

a
solution.

I
have
Dell
XPS
600,
Happagauge
150MCE
and
all
the
latest

Windows

Updates.

I
am
running
WMP
10.
I
understand
there
was
a
similar
issue

with

the

original
XBOX
and
the
first

extenders
that
came
out..
and
an
update

came

out. If

anybody
else
has
struggled
with
this
and
found
a
solution,

please

share

it!

Thanks++