

# Re: XP MCE and XBOX 360 Protected Content Issues

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-05/msg00153.html>

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- *From:* "Todd Bowra [MSFT]" <[toddbow@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:toddbow@xxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 2 May 2006 17:54:57 -0700
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If you look at your Xbox 360 under Windows Media Connect, does it still say "Cannot play protected Windows Media files"?

Also, do you have any non-TV protected content you could try playing? (e.g. music tracks purchased from Napster or MSN Music)

If not, please try the following to confirm whether this is specific to TV or a general issue with protected content:

- 1) Open Windows Media Player and go to Tools --> Options
- 2) Select the Rip Music tab and check the "Copy protect music" box; click OK
- 3) Rip 1 track off of a CD; this track will be protected
- 4) Play the track you ripped in step 3 on your MCX; what happens?

Note: you may want to undo step 2 when you're done...

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"grcsomd" <[grcsomd@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:grcsomd@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:4D017094-D889-4C04-895D-E1993F7CBAF8@xxxxxxxxxxxxxxxx>

Sorry not quite Fixed!!  
(update: Only Partially !!FIXED!!)

I tried the #2 suggestion in the following link :

<http://blogs.msdn.com/astebner/archive/2006/04/25/583494.aspx>

After installing the April 2006 Update Rollup I rebooted.. Then I deinstalled Media Center Extender and Media Center Connect from the MCE through Control Panel. Then I rebooted MCE again. I went to the 360 and disconnected from Windows Media Center and Windows-based PC setting, and

redid

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the 360 MCE installation including new key code. etc.

This procedure added a few premium channels that play now thru the Extender,

but not all of them do. There is still a problem with over half of them, same

message about protected content not able to play thru the 360, but plays find

on the MCE itself... Sorry for the false report!!

—  
You know the truth when you hear it.

"grcsomd" wrote:

**!FIXED!!!!**

The April 2006 Rollup mentioned @ <http://blogs.msdn.com/astebner/archive/2006/04/25/583494.aspx> worked for me. I installed it, rebooted, then uninstalled the Center Extender and Media Center Connect... Disconnected my MCE computer from

the

360 profiles for Media Center and Computer and basically reinstalled

fresh

from the 360 perspective..  
Now I am able to watch premium content thru the 360 extender just fine.

—  
You know the truth when you hear it.

"grcsomd" wrote:

I tried the hotfix outlined below but it did not help. I think that

hotfix

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would address the issue if I had local MCE issues playing protected

content.

I don't have any problems locally with protected content on the MCE..

only

with the 360 as an extender. All content aside from protected content

plays

fine thru the 360. The strange part is that even \*some\* of the premium channels will play thru the 360... but only a handful of the lineup..

(SHO

for example) Within Windows Media Connect, and selecting the 360, and

show

properties, under DRM it says plainly "Cannot play protected Windows

Media

files" My understanding is that this should say "Can play protected

Windows

Media files" and then things should work "right".. Then again, this

could be

working (or in my case not) as designed..

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You know the truth when you hear it.

"Jason Tsang" wrote:

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Try running this hotfix to see if it helps.

FIX: Windows Media Digital Rights  
Manager protected files may not

correctly

play back on Windows XP Media Center  
Edition 2005-based computers

that have

Update Rollup 2 installed  
<http://support.microsoft.com/kb/913800/en-us>

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Jason Tsang – Microsoft MVP

Find out about the MS MVP Program –  
<http://mvp.support.microsoft.com/default.aspx>

"grcsomd"  
<grcsomd@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
<news:711C0AFA-5E91-44CF-8835-71D5CF2D3C1F@xxxxxxxxxxxxxxxxxxxx>

Hello,

I am having problems with  
playing any Premium  
Content (TV) thru

the 360

Interface. It all plays fine on  
the XP MCE platform, but  
only

unprotected

content will play thru the  
360. I have spent about  
three days

trying to

figure out if this is a  
problem that can be fixed,  
or if this is a

new

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feature/design. I have called  
XBOX and Windows XP  
support and am  
basically  
left with no solution. I have  
even called my Cable  
provider.

Nobody has

a  
solution.

I have Dell XPS 600,  
Happagauge 150MCE and  
all the latest Windows

Updates.

I  
am running WMP 10. I  
understand there was a  
similar issue with

the

original  
XBOX and the first  
extenders that came out..  
and an update came

out. If

anybody else has struggled  
with this and found a  
solution, please

share

it!

Thanks++

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