

Re: Media Center Extender gives error code 2003

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2006-01/msg00472.html>

- *From:* Harold <Harold@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 5 Jan 2006 15:01:03 -0800
-

Todd thanks again for your input.

With respect to the firewall/intrusion detection/anti-virus/privacy software you asked about, I used to have Norton Antivirus installed on my computer (it came with the standard HP harddisk image). To make sure this was not causing the problem I uninstalled it via the control panel, in other words, it should now be completely removed from the computer. Is there any chance this software is still causing the problem?

Other than that I was relying on the firewall in my broadband router which I took out of the picture by using the x-over cable instead.

I am really mystified by what is going on here, I really don't see any other programs that should interfere with the communication. As mentioned, I even reinstalled the HP harddisk image. On the odd chance that the HP harddisk image contains some software that is causing the problem without me realizing it, I reviewed all the processes that are running in the task manager. I didn't find anything out of the ordinary, except from an application called "backweb" which according to HP, is their automatic update utility. I terminated the application in the task manager, but that didn't solve the problem either. Is there any chance that despite me terminating it, it is still interfering with the communication? Is there any chance there is more going on than what I can see in the task manager?

Other than that the only things that are out of the ordinary on my system is that:

- A) the original HP harddisk image is for the previous version of MCE. To get to MCE XP 2005, I install the HP upgrade MCE XP 2005 CD over the harddisk image (it doesn't let me install it without first installing the original image).
- B) I have second hard drive installed (dynamic, but -as mentioned- I tried disconnecting the drive)
- C) I have upgrade the tuner to a Hauppauge 500
- D) I have upgrade the soundcard to a Soundblaster Audigy 2
- E) I have web services running (on port 80)
- F) I have an FTP services running (on port 21)

Is there any chance my web or FTP server services have anything to do with

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this? I will try switching them off tonight...

Are there any other trouble shooting tools/techniques I should consider?

I am getting to the point where I am starting to run out of ideas....

Any help is appreciated!!

"Todd Bowra [MSFT]" wrote:

> This behavior is consistent with something blocking some of the necessary
> network traffic (odd given that you said you disabled your firewall). The
> fact that you see this with a cross-over cable eliminates your router/switch
> as a possible culprit. Can you provide more information regarding the
> firewall/intrusion detection/anti-virus/privacy software installed on your
> PC, including what state it is in? In some cases, firewalls will still
> block traffic even when set to disabled, so it would help isolate the issue
> if you temporarily uninstalled any third-party firewall software and enabled
> the Windows Firewall instead.
>
> ---
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
>
> "Harold" <Harold@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
> news:FBA95BD2-5ECA-422F-B103-9EC01BA58366@xxxxxxxxxxxxxxxxxxxx
>> Hi Todd,
>>
>> Thanks for your input. I tried uninstalling and reinstalling the PC
>> extender software and resetting the extender. In matter of fact, I even
>> brought my original extender back to the store and got another one since I
>> first thought it was product related. Furthermore, I also reinstalled the
> HP
>> windows XP that came with my computer.
>>
>> I am wondering if there is anyway that some other software/router is still
>> interfering with the extender (this is also why I tried to direct x-over
>> ethernet cable). Is there any way to check the communication between the
>> extender and the PC?
>>
>> In any case, here is the contents of my log files:
>>
>> DvcSetup:
>> *****
>> Wednesday, 28 December 2005 21:23:07
>> *****
>> 9:23:07 PM : Checking only instance of installer.
>>
>> 9:23:07 PM : CmdLine: Installing.
>>
>> 9:23:07 PM : CmdLine: SKU type passed in via cmdline: SubDesktop

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>>
>> 9:23:07 PM : Verifying EULA is present.
>>
>> 9:23:07 PM : Verifying Privacy Policy is present.
>>
>> 9:23:07 PM : Verifying user is Administrator.
>>
>> 9:23:07 PM : Verifying MCE version.
>>
>> 9:23:07 PM : Verifying NIC is present.
>>
>> 9:23:07 PM : Checking if Media Center First Run has been completed.
>>
>> 9:23:07 PM : Start conditions met.
>>
>> 9:23:52 PM : Loading EULA from: E:\MCRDInstaller\..\Eula.txt
>>
>> 9:23:57 PM : Stopping MCRD service.
>>
>> 9:24:00 PM : MCRD service has been stopped.
>>
>> 9:24:00 PM : Checking available disk space.
>>
>> 9:24:02 PM : Disk space verification succeeded.
>>
>> 9:24:02 PM : Starting install.
>>
>> 9:24:02 PM : Starting MSIExec to do install: /I "E:\MCRDInstaller\ehd.msi"
>> /q /L*v+ "C:\WINDOWS\ehd_msi.log"
>>
>> 9:24:19 PM : MSI install succeeded: No reboot required.
>>
>> 9:24:19 PM : Starting the MCRD service.
>>
>> 9:24:20 PM : Updating TS Event Log.
>>
>> 9:24:20 PM : Setting the MAX supported bitrate to 6MB.
>>
>> 9:24:20 PM : Detecting configured tuners...
>>
>> 9:24:20 PM : Found 2 tuners.
>>
>> 9:24:20 PM : Determining if tuner is in use...
>>
>> 9:24:20 PM : Getting tuner ID...
>>
>> 9:24:20 PM : Tuner 30071eae-1eb6-44c8-b86d-9f3b297e39a4 is BUSY.
>>
>> 9:24:20 PM : Acquiring tuner.
>>
>> 9:24:20 PM : Tuner acquired.

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```
>>
>> 9:24:20 PM : Determining if tuner is in use...
>>
>> 9:24:20 PM : Getting tuner ID...
>>
>> 9:24:20 PM : Tuner fceaabd8-0b13-4a47-b35a-b78609b8f166 is FREE.
>>
>> 9:24:20 PM : Acquiring tuner.
>>
>> 9:24:20 PM : Tuner acquired.
>>
>> 9:24:20 PM : SetMaxBitRateLimit : 6000000
>>
>> 9:24:20 PM : MAX supported bitrate has been set to 6MB.
>>
>> 9:24:20 PM : Turning on the InOOBE flag.
>>
>> 9:24:21 PM : Loading Privacy Policy from: E:\MCRDInstaller\..\Privacy.txt
>>
>> 9:24:56 PM : Validating product key.
>>
>> 9:25:00 PM : Checking for valid internet connection for MPA.
>>
>> 9:25:01 PM : Internet connection is valid.
>>
>> 9:25:04 PM : Preparing for Internet Activation.
>>
>> 9:25:05 PM : Starting Internet Activation.
>>
>> 9:25:08 PM : Product sucessfully activated.
>>
>> 9:25:08 PM : Enabling MultiSession.
>>
>> 9:25:22 PM : Verifying security codes.
>>
>> 9:25:22 PM : Security Code: 5448-1008
>>
>> 9:25:22 PM : Configuring Terminal Services policy.
>>
>> 9:25:23 PM : Checking Fast-User Switching and Remote Connections settings.
>>
>> 9:25:23 PM : RDP enabled.
>>
>> 9:25:23 PM : FUS enabled.
>>
>> 9:25:23 PM : Checking if MCX ports are open in ICF.
>>
>> 9:25:23 PM : MCX ports are NOT open.
>>
>> 9:25:34 PM : Enabling Remote Connections and Fast-User Switching.
>>
```

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>> 9:25:34 PM : Opening ports in the Windows firewall.
>>
>> 9:25:34 PM : Power management IS enabled.
>>
>> 9:26:19 PM : Creating MCRD users group.
>>
>> 9:26:20 PM : Enabling read/write access to user content for MCRD users
> group.
>>
>> 9:26:27 PM : MCRD users group granted access to content.
>>
>> 9:26:49 PM : Saving Media Discovery folders.
>>
>> 9:26:49 PM : Media Discovery folders saved.
>>
>> 9:26:54 PM : Launching Connection Wizard with cmdline: /skipchecks
>> /connectwiz /frominstall /SECURITYCODE:5448-1008
>>
>> 9:26:55 PM : Turning off the InOOBE flag.
>>
>> 9:26:55 PM : Exiting
>>
>>
>> *****
>> Monday, 02 January 2006 15:48:34
>> *****
>> 3:48:34 PM : Checking only instance of installer.
>>
>> 3:48:34 PM : CmdLine: Installing.
>>
>> 3:48:34 PM : CmdLine: SKU type passed in via cmdline: SubDesktop
>>
>> 3:48:34 PM : Verifying EULA is present.
>>
>> 3:48:34 PM : Verifying Privacy Policy is present.
>>
>> 3:48:34 PM : Verifying user is Administrator.
>>
>> 3:48:34 PM : Verifying MCE version.
>>
>> 3:48:34 PM : Verifying NIC is present.
>>
>> 3:48:34 PM : Checking if Media Center First Run has been completed.
>>
>> 3:48:34 PM : Start conditions met.
>>
>> 3:48:38 PM : Loading EULA from: E:\MCRDInstaller\..\Eula.txt
>>
>> 3:48:40 PM : Stopping MCRD service.
>>
>> 3:48:41 PM : MCRD service has been stopped.

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```
>>
>> 3:48:41 PM : Checking available disk space.
>>
>> 3:48:42 PM : Disk space verification succeeded.
>>
>> 3:48:42 PM : Starting install.
>>
>> 3:48:42 PM : Starting MSIExec to do install: /I "E:\MCRDInstaller\ehd.msi"
>> /q /L*v+ "C:\WINDOWS\ehd_msi.log"
>>
>> 3:48:47 PM : MSI install succeeded: No reboot required.
>>
>> 3:48:47 PM : Starting the MCRD service.
>>
>> 3:48:48 PM : Updating TS Event Log.
>>
>> 3:48:48 PM : Setting the MAX supported bitrate to 6MB.
>>
>> 3:48:48 PM : Detecting configured tuners...
>>
>> 3:48:48 PM : Found 2 tuners.
>>
>> 3:48:48 PM : Determining if tuner is in use...
>>
>> 3:48:48 PM : Getting tuner ID...
>>
>> 3:48:48 PM : Tuner a284b0ea-e241-456c-a6b7-bf02c9b50284 is FREE.
>>
>> 3:48:48 PM : Acquiring tuner.
>>
>> 3:48:48 PM : Tuner acquired.
>>
>> 3:48:48 PM : Determining if tuner is in use...
>>
>> 3:48:48 PM : Getting tuner ID...
>>
>> 3:48:48 PM : Tuner 94d37661-f7ad-4699-b2a2-8b303e7a1938 is FREE.
>>
>> 3:48:48 PM : Acquiring tuner.
>>
>> 3:48:48 PM : Tuner acquired.
>>
>> 3:48:48 PM : SetMaxBitRateLimit : 6000000
>>
>> 3:48:48 PM : MAX supported bitrate has been set to 6MB.
>>
>> 3:48:48 PM : Turning on the InOOBE flag.
>>
>> 3:48:49 PM : Loading Privacy Policy from: E:\MCRDInstaller\..\Privacy.txt
>>
>> 3:49:33 PM : Validating product key.
```

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>>
>> 3:49:37 PM : Checking for valid internet connection for MPA.
>>
>> 3:49:37 PM : Internet connection is valid.
>>
>> 3:49:41 PM : Preparing for Internet Activation.
>>
>> 3:49:42 PM : Starting Internet Activation.
>>
>> 3:49:45 PM : Product sucessfully activated.
>>
>> 3:49:45 PM : Enabling MultiSession.
>>
>> 3:49:57 PM : Verifying security codes.
>>
>> 3:49:57 PM : Security Code: 1017-8942
>>
>> 3:49:57 PM : Configuring Terminal Services policy.
>>
>> 3:49:57 PM : Checking Fast-User Switching and Remote Connections settings.
>>
>> 3:49:57 PM : RDP is NOT enabled.
>>
>> 3:49:57 PM : FUS enabled.
>>
>> 3:49:57 PM : Checking if MCX ports are open in ICF.
>>
>> 3:49:57 PM : MCX ports are NOT open.
>>
>> 3:50:00 PM : Enabling Remote Connections and Fast-User Switching.
>>
>> 3:50:00 PM : Opening ports in the Windows firewall.
>>
>> 3:50:00 PM : Power management IS enabled.
>>
>> 3:50:08 PM : Creating MCRD users group.
>>
>> 3:50:10 PM : Enabling read/write access to user content for MCRD users
> group.
>>
>> 3:50:23 PM : MCRD users group granted access to content.
>>
>> 3:50:26 PM : Saving Media Discovery folders.
>>
>> 3:50:26 PM : Media Discovery folders saved.
>>
>> 3:50:28 PM : Launching Connection Wizard with cmdline: /skipchecks
>> /connectwiz /frominstall /SECURITYCODE:1017-8942
>>
>> 3:50:29 PM : Turning off the InOOBE flag.
>>

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>> 3:50:29 PM : Exiting

>>

>>

>>

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• **Follow-Ups:**

◆ **Re: Media Center Extender gives error code 2003**

◇ From: Todd Bowra [MSFT]

◆ **Re: Media Center Extender gives error code 2003**

◇ From: Doug Knox MS-MVP

• **References:**

◆ **Re: Media Center Extender gives error code 2003**

◇ From: Todd Bowra [MSFT]

◆ **Re: Media Center Extender gives error code 2003**

◇ From: Harold

◆ **Re: Media Center Extender gives error code 2003**

◇ From: Todd Bowra [MSFT]

• Prev by Date: **Re: 360 Sesion Terminated**

• Next by Date: **Re: Software Compatible w/ XP Pro and XP MCE**

• Previous by thread: **Re: Media Center Extender gives error code 2003**

• Next by thread: **Re: Media Center Extender gives error code 2003**

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