

Re: Xbox initiates but loses connection

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2005-12/msg01171.html>

- *From:* Barb Bowman MVP-Windows <barb@xxxxxxxxxx>
 - *Date:* Tue, 13 Dec 2005 05:19:48 -0500
-

have you reconfigured your network to have only one single supported router? as I recall you had two routers chained together and were using one as a switch. I can't see in this thread that you reconfigured.

On Mon, 12 Dec 2005 19:00:02 -0800, ilbarbaro <ilbarbaro@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

>Rob,
>
>Any luck diagnosing the problem with all the information I sent you. I even
>tried to see if there was some way I could download an update to the Xbox
>Xtender software with no luck.
>
>"Rob Lehew [MSFT]" wrote:
>
>> A network trace might help us debug this issue:
>>
>> 1) download and install
>> <http://www.analogx.com/contents/download/network/pmon.htm> (freeware) on the
>> Media Center PC that's experiencing the problem
>> 2) go to the Windows desktop-->Start menu-->All
>> Programs-->AnalogX-->PacketMon and start the "PacketMon" program
>> 3) press the "Start" button in the upper-right corner of PacketMon
>> 4) go through the motions on the Media Center and MCX device to reproduce
>> the problem
>> 6) on the Media Center PC, press the "Stop" button on PacketMon
>> 7) go to the "File" menu of PacketMon and "Save As..." to a CSV file on your
>> machine
>> 8) send the CSV file to msft_mcx at hotmail
>>
>>
>>
>> --
>> This posting is provided "AS IS" with no warranties, and confers no rights.
>>
>>
>> "ilbarbaro" <ilbarbaro@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

Re: Xbox initiates but loses connection

>> news:7584C09E-9D78-408C-AEC4-9746CB693A2D@xxxxxxxxxxxxxxxxxxx
>> >
>> > I'm still confused. Is there some specific missing capability? Do you
>> > know
>> > technically what is preventing MCE Ext from working correctly? My Xbox
>> > accesses Xbox Live without a problem. It even successfully affiliates w/
>> > my
>> > MCE machine. I recently purchased a Netgear FR 114P Firewall/Router which
>> > I
>> > intended to swap out with the BEF. Will that work? Where can I find a
>> > list
>> > of compatible network devices?
>> >
>> > And lest I forget, thank you for all your help!
>> >
>> > "Barb Bowman MVP-Windows" wrote:
>> >
>> >> It's time to upgrade your Linksys gear. As I recall the BEFW11S4 has
>> >> an uplink port to uplink a switch TO it. It wasn't designed to be a
>> >> switch itself. (and by the way, the WAN port on this is only 10 megs
>> >> half duplex). the BEFW11S4 V2 is listed as NOT compatible with Xbox
>> >> Live BTW even if you were to run it as a router.
>> >>
>> >> On Sat, 3 Dec 2005 19:19:02 -0800, ilbarbaro
>> >> <ilbarbaro@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:
>> >>
>> >>> Barb,
>> >>>
>> >>> Sorry for the delay. I just haven't had time to focus on this
>> >>> frustrating
>> >>> ordeal.
>> >>>
>> >>> I have a Linksys BEFSR41 ver 2 Etherfast Cable/DSL Router with 4 port
>> >>> switch
>> >>> connected to my Comcast Cable modem. I have no public static IPs on the
>> >>> inside. My MCE system is wired directly to this router/switch.
>> >>>
>> >>> In another room, I have a Linksys BEFW11S4 v2 WAP w/ 4 port switch which
>> >>> is
>> >>> connected to the BEFSR41 via the uplink port to make everything appear
>> >>> as on
>> >>> the same logical DHCPed subnet of 192.168.1.100-103. The Xbox (and a
>> >>> laptop)
>> >>> are wired directly to this switch.
>> >>>
>> >>> Since the last time I posted, I uninstalled McAfee Desktop Firewall ver
>> >>> 8.5
>> >>> from my MCE machine and reinstalled my extender software on my Xbox and
>> >>> on my
>> >>> MCE. Everything seems to install fine until I try to get the Xbox to
>> >>> communicate with my MCE then I run into the same old problem where the

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>>>> Xbox
>>>> says it lost the connection. In my Event Viewer under Application
>>>> events, it
>>>> still detects a succesful affilitation, yet it doesn't work.
>>>>
>>>> I don't know if this helps, but I can ping the laptop connected to the
>>>> BEFW11S4, but when I try to ping the Xbox (which is connected to the
>>>> same
>>>> BEFW11S4), the ping times out.
>>>>
>>>> Is there anything I can do? What could possibly be causing this? This
>>>> is
>>>> truly driving me nuts since this functionality is why I spent so much
>>>> money
>>>> on my MCE system and it actually seemed to work initially.
>>>>
>>>>
>>>> "Barb Bowman MVP–Windows" wrote:
>>>>
>>>>> which router and do you have the current firmware?
>>>>>
>>>>> On Fri, 25 Nov 2005 05:46:03 –0800, Ilbarbaro
>>>>> <Ilbarbaro@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:
>>>>>
>>>>>> I am behind a linksys router.
>>>>>>
>>>>>> "Barb Bowman MVP–Windows" wrote:
>>>>>>
>>>>>>> you mention a switch. do you have public IPs for all your computers
>>>>>>> from your ISP or are you behind a router (NAT)?
>>>>>>>
>>>>>>> On Thu, 24 Nov 2005 21:53:03 –0800, Ilbarbaro
>>>>>>> <Ilbarbaro@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:
>>>>>>>
>>>>>>>> One more thing ...
>>>>>>>>
>>>>>>>>> From my MCE machine, I can ping my switch, my provider's DNS and
>>>>>>>>> Gateway
>>>>>>>>> machines, and even another laptop that's on the same local subnet,
>>>>>>>>> but I
>>>>>>>>> can't seem to ping my Xbox, even though I swear I could before.
>>>>>>>>>
>>>>>>>>>> Additionally, the Xbox gets a valid IP via DHCP and connects to
>>>>>>>>>> Xbox Live
>>>>>>>>>> just fine.
>>>>>>>>>>
>>>>>>>>>>> AAAAAAARGH!
>>>>>>>>>>>
>>>>>>>>>>>> "Ilbarbaro" wrote:
>>>>>>>>>>>>
>>>>>>>>>>>>>>

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>>>>>>>> I'm trying to get my Xbox to connect to my HP Pavilion m7160n
>>>>>>>> MCE system.
>>>>>>>> When I first set it up a few days ago, it seemed to work ok.
>>>>>>>> Now, it seems
>>>>>>>> to affiliate successfully then the connection "unexpectedly"
>>>>>>>> fails.
>>>>>>>>
>>>>>>>> MC, Security and System logs say nothing.
>>>>>>>>
>>>>>>>> Application logs states "AffConfirm RQ – Device
>>>>>>>> {00000000–0000–0000–0000–0050F2532E6A} – Successfully
>>>>>>>> affiliated" of type
>>>>>>>> Information, but then has a follow on Warning entry related to
>>>>>>>> source "Media
>>>>>>>> Center Extender Services" that states: "VirusScan Enterprise:
>>>>>>>> Blocked by
>>>>>>>> behaviour blocking rule '_'.(from MCPASSPC IP 192.168.1.102 user
>>>>>>>> SYSTEM
>>>>>>>> running VirusScan Enter 8.0 OAS)"
>>>>>>>>
>>>>>>>> I looked through both the settings of my McAfee Virusscan and
>>>>>>>> Desktop
>>>>>>>> Firewall settings and can't figure out what setting or so called
>>>>>>>> "behavior
>>>>>>>> blocking rule" is blocking it or how to set up an exclusion.
>>>>>>>>
>>>>>>>> I disabled the Desktop Firewall and I still had the problem, so
>>>>>>>> it must be a
>>>>>>>> Virusscan behavior blocking rule as it suggests. In VS, I have
>>>>>>>> several
>>>>>>>> "Prevent ... Remote Creation, Modification, Access to Suspicious
>>>>>>>> Startups,
>>>>>>>> and Launching from the Temp Folder. I then disabled on access
>>>>>>>> scanning and
>>>>>>>> the blocking rules and I still have the problem.
>>>>>>>>
>>>>>>>> Additionally, the last 2 or 3 attempts show the successful
>>>>>>>> "affiliation" log
>>>>>>>> but no Warning log of the behavior blocking rule.
>>>>>>>>
>>>>>>>> Anybody know exactly what applications/services and related
>>>>>>>> ports I should
>>>>>>>> allow to avoid this problem. In no way do I want to simply turn
>>>>>>>> off my
>>>>>>>> security apps, especially since I do Xbox live from time to
>>>>>>>> time.
>>>>>>>>
>>>>>>>>
>>>>>>>> --
>>>>>>>>
>>>>>>>> Barb Bowman

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>>>>> MS Windows–MVP
>>>>> Expert Zone Columnist
>>>>> <http://www.microsoft.com/windowsxp/expertzone/meetexperts/bowman.msp>
>>>>> <http://blogs.digitalmediaphile.com/barb/>
>>>>>
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- **Follow-Ups:**
 - ◆ **Re: Xbox initiates but loses connection**
◇ From: ilbarbaro

 - **References:**
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 - ◆ **Re: Xbox initiates but loses connection**
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- Prev by Date: ***RE: Best tuner/video card for MCE??***
- Next by Date: ***SonicDVD not recognizing DVD-RW drive***
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 - ◆ ***Thread***