

RE: MCE Remote Will Not Work With Set-top Box

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2005-10/msg00094.html>

- *From:* "buckeyeboy" <buckeyeboy@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 3 Oct 2005 08:16:01 -0700
-

With regard to your STB's Silver or Black? LED display only or buttons and LED on the front?

Just to confirm your setup, that is 3 separate hard drives with 3 separate drive letters? MCE2005 has a hard time when you "span" hard drives.

Do you have to convert the RCA to S-video, or can you stay RCA?

When running the "automatic" setup, does it detect the STB signal?
Does it detect that you have dual tuners?

During the MCE2005 STB setup, can you change the channel on the STB itself and see the picture change instead of using the remote? If not, change to the other "input" on the dual tuner card.

Thinking about your cable signal, how many times is it split from the "master Line" into your home before it gets to the STB?? Do you run it through any power line conditioners or surge suppression devices?

-----MY MCE2005-----

Intel P4 3.2E w/Zalman CPU cooler, ASUS P4C800, 1 Gig DDR 400, SilverStone Tek LC03 w/ ST40F 400watt PS, 2 Hauppauge PVR 250"s, 2 AverMedia MCE a180 HDTV, Nvidia 5700LE 256, Harmony 680 Remote, Pioneer DVR-108 Dual Layer DVD, (1) Linksys Media Center Extender, (1) Xbox Media Center extender. All of them serving content to a Samsung DLP, Samsung Slimfit DirectView TV, Infocus HDTV DLP Projector with 100' screen

"Ish" wrote:

- > Buckeye Boy - Thank you for your positive offer to help.
- >
- > Mike, Maybe some of this will help you. Thanks for letting me tag on.
- >
- > No I do not have the HDTV PVR version of the Moto DCT6200.
- >
- > Here are the specs on my Dell XPS Gen 5 PC:

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- > Dual core Intel Pentium D 3.0GHz
- > 1 GB DDR SDRAM (533MHz) RAM
- > 1.3 Terabyte in 3 SATA HDs
- > Nvidia GeForce 6800 – 256 RAM graphics card.
- > Dual TV Tuner card with remote (This all I have on the tuner. I contact Dell for more info.)
- > Power DVD decoding software
- >
- > Q. Have you installed all the "official" MCE2005 updates?
- > A. Roll-up 1 for MCE 2005 is installed. This is all I know that is officially out.
- >
- > Q. During MCE2005 setup and the cable box remote identification, does the MCE2005 PC change the channel successfully?
- > A. No, and that's where I'm stuck and this is where the second Dell Tech rep said his Microsoft contact told him the 2 were incompatible.
- >
- > Q. How is the cable box attached to the MCE2005 machine?
- > 1. The Remote Sensor sits about 9 inches below the Moto DCT6200 STB. I see a red light on the sensor when I push the buttons on the MCE remote.
- > 2. The IR transmitter is connected into port 1 of the Remote Sensor. I have switched it back and forth from 2 to 1 but saw no change. The IR sensor is located (stuck) to the right side of the red face on the DCT6200, next to the time display.
- > 3. The Remote Sensor is USBed into the PC.
- > 4. Even-though I have a dual TV card, at this time, I want to set up one TV card. If we get it working, I'll get the other DCT6200 box and set-up both TV cards.
- > 5. The TV card is connected to the DCT6200 with an audio Y-cable and a composite video to S-video adapter going into AUD IN 1 and VID IN 1 on the TV card respectively. The Comcast tech came out and told me where to plug the cables into the STB. I get picture and sound during MCE set up so I assumed it is correct.
- > 6. During my last Dell Tech call they had me split a line off of the STB line out and plug it into the CATV line.
- >
- > Thanks,
- >
- > Ish
- >
- > "BuckeyeBoy" wrote:
- >
- >> How is the cable box attached to the MCE2005 machine?
- >> You do NOT have the HDTV PVR version of the cable box do you?
- >> Have you installed all the "official" MCE2005 updates?
- >> During MCE2005 setup and the cable box remote identification, does the MCE2005 PC change the channel successfully?
- >> What type of tuner do you have?
- >> DVD Decoder installed?
- >>
- >> I have the same cable box as you in a quad tuner (2 analog, 2 hdtv) setup

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>> and it works without fail.
>>
>> Post a little more about your hardware / tv / setup and I am sure we can get
>> some use out of that \$3500 paperweight!!
>>
>>
>> "Ish" wrote:
>>
>>> MD- I have a very similar problem. I have a new Dell XPS Gen 5 PC with WMC
>>> o/s. After several hours on my own trying to set up the MCE and failing I
>>> broke down and called Dells tech support. After 45 minutes of the most basic
>>> trouble shooting, I asked to speak to a tech the next level up. As luck would
>>> have, it I was disconnected from there India Support Group. I called back
>>> last weekend and spent over 2 hours on the phone with the same support group.
>>> This tech rep seemed to know more about my problem until he finally came to
>>> understand that my Comcast cable box was digital (Motorola DCT6200). I tried
>>> to make it clear at the very beginning but I guess it did not reregister with
>>> him. During this 2 hour support call we exchanged e-mails. The tech rep said
>>> he was in direct contact with a Microsoft tech rep and this guy said the MCE
>>> remote control was NOT compatible with this (Motorola DCT6200) digital box. (
>>> I have had the digital box fro over 14 months so it s not new) I got the
>>> famous they are working on a solution (in an unknown time frame). The Dell
>>> tech rep promised to keep me updated. It looks like technology is moving
>>> faster than Microsoft can keep up. Analogy from digital TV set boxes& who
>>> would have figured it would take off. But, that just my opinion& I have a
>>> \$3,800 paper weight sitting in the floor next to my 57 inch high definition
>>> television.
>>>
>>> MD, You my have a compatibility issue. Good luck to us all.
>>>
>>>
>>> "md" wrote:
>>>
>>>> I have tried to reconfigure my MCE remote (have followed MCE instructions
>>>> using IR Blaster, IR Bug attached to set-top box etc) however, the remote
>>>> will not accept the changes. It will not change the channels on live tv, will
>>>> not record. The WMC remote will operate all functions except change the tv
>>>> channel. My box is a Bell Expressvu 2700. I have changed the reg a few times
>>>> with no success. Any suggestions?
>>>>
>>>> The computer is a Dell 9100
>>>>
>>>> Mike

• **References:**

◆ **RE: MCE Remote Will Not Work With Set-top Box**

◇ From: Ish

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