

RE: Messed UP IR Remote control

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2005-09/msg01141.html>

- *From:* "Peter" <Peter@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 12 Sep 2005 05:13:03 -0700
-

Hi – I have the same problem. After installing updates on my brand new machine with MC 2005, my remote lost function of the arrow and "OK" keys. I have worked with dell for several hours. We uninstlled and installed the drivers. We cleaned all registry of all MC enties and re configured. They sent me two additional updates from MS the address remotes issues. They did not help either. Hope we both find the answer soon. Peter

"Fitz" wrote:

- > Hi,
- >
- > I have a Windows XP MCE setup with the RC6 remote control and the OVU4003/00
- > IR trsansceiver. Until this morning this was working perfectly.
- >
- > However I then got overexuberant in installing optional updates via Windows
- > Update – based on my obviously flawed logic that even if I do not actually
- > need a particular update, installing it anyway is unlikely to cause any
- > harm.
- >
- > The unfortunate result was that now certain keys on the remote no longer
- > work – most annoyingly the "stop" and "back" keys. Now, I thought I was
- > being sensible and creating a restore point before doing any of these
- > updates – that way I could roll back any changes. However something went
- > wrong here as the restore point does not exist (I guess I should have
- > verified that it was correctly created in the first place!).
- >
- > Looking at the device manager, the problem may be related to the fact that I
- > now have a driver for "Microsoft eHome Infrared Transceiver" under "Human
- > Interface Devices". I don't think this used to be there (I think there are
- > also extra instances of "HID-compliant consumer control device" and
- > "HID-compliant device").
- >
- > There is no option to disable the "Microsoft eHome Infrared Transceiver"
- > driver. However uninstalling it does make the device manger list of "Human
- > Interface Devices" look identical to the previous working configuration.
- > However at this point the IR remote does not work at all. Either re-booting
- > or disconnecting and re-connecting the USB IR transceiver simply results in
- > the "Microsoft eHome Infrared Transceiver" driver being re-installed. And we

