

Re: Linksys Media Extender Can't connect

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2005-05/msg01799.html>

- *From:* bvandette <bvandette@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 17 May 2005 15:00:01 -0700
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Thanks for the response Barb. I'm not 100% certain that the condition that causes the connection failure is due to the VPN software.

I always disconnect and then exit the VPN client program when I'm done connecting to my company.

I tried reproducing the failure last night simply connecting to my company, disconnecting and then exiting. I then went to the Linksys device and it connected fine so it must be something else causing the problem. The next time I get the problem, I'll try the repair.

I've tried ipconfig /flushdns in the past and it hasn't fixed the problem. I'm not sure what else the repair will do since my IP doesn't change.

I noticed in some other threads that there are other programs that might interfere with Media Extender:

1. Microsoft AntiSpyware Beta may cause problems,
2. the Media Connect software should not be running
3. and the 33xx ports that must be available.

We'll I am running AntiSpyware Beta, I had Media Connect installed and I didn't have the Remote Desktop Port open in the XP SP2 Firewall.

I would have expected these issues to keep the Linksys device from connected at all, not intermittently but in any case I removed the Media Connect Software and I enabled the Remote Desktop port in the FireWall. If I really shouldn't run the AntiSpyware software, let me know but I don't use realtime scan so I can't see how it could be a problem. I have seen some Events that complain about the AntiSpyware Window being invalid but it doesn't seem to prohibit the startup of the Media Extender.

I'm running ok at the moment and we'll see if my connection issue re-appears.

Thanks.

Bob.

"Barb Bowman [MVP-Windows]" wrote:

> do you exit the Cisco VPN app as opposed to disconnecting only?
> try disconnecting Cisco, then exiting the app and then, if you still
> cannot connect, try repairing the connection as opposed to rebooting.
>
> On Mon, 16 May 2005 17:45:01 -0700, bvandette
> <bvandette@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:
>
>>I do have Norton Antivirus on my system and I do use Cisco's VPN to
>>connect to my company occasionally.
>>
>>I don't expect to use the Linksys Media extender when my PC is connected
>>to my company but I do expect it to work when I disconnect.
>
> --
> Barb Bowman
> Expert Zone Columnist
> <http://www.microsoft.com/windowsxp/expertzone>
> MS-MVP (Windows)
>
>

• **Follow-Ups:**

- ◆ **[Re: Linksys Media Extender Can't connect](#)**
 ◇ From: Barb Bowman [MVP-Windows]

• **References:**

- ◆ **[Linksys Media Extender Can't connect](#)**
 ◇ From: bvandette
- ◆ **[Re: Linksys Media Extender Can't connect](#)**
 ◇ From: Barb Bowman [MVP-Windows]

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