

## Re: media center extender will not work!!!

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2005-04/msg03686.html>

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- *From:* "Todd Bowra [MSFT]" <[toddbow@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:toddbow@xxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 27 Apr 2005 15:06:55 -0700
- 

Video is sent over a different network port than pictures, which is why one can be blocked while the other works. I doubt your router is what's causing the problem, but it's pretty easy to verify this:

- 1) connect your MCX directly to your PC using a cross-over Ethernet cable; if you don't have a cross-over cable, you can use a standard Ethernet cable and toggle the MDI/MDIX switch on the back of your MCX (assuming you have the MCX set top box)
- 2) try to watch TV

If that doesn't work, we can continue troubleshooting this on the PC.

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"Tim" <[Tim@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:Tim@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:4A9AC941-6CA2-482E-B60A-E94057BCA653@xxxxxxxxxxxxxxxx>

> I did not find anything you mentioned in the task manager. Is it possible

I

> have some setting wrong on my wireless router? What don't make sense to me is

> that I can view all pictures and the extender seems to communicate just fine

> but when it comes to sound or video it crashes. Is there some setting maybe

> with using media between users? I am using a cable modem with a dlink dl-624

> router.

>

> "Todd Bowra [MSFT]" wrote:

>

>> Try the following:

>> 1) Double-check that McAfee is truly disabled by bringing up the Task

>> Manager (ctrl-alt-del) and verifying that nothing called McAfee\* is listed

>> under the Processes tab. Also, look for CPD.exe in the list (the firewall

>> might be there under this name). End all McAfee processes you find.

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>> 2) Attempt to play TV on your MCX  
>> 3) If it doesn't work, uninstall the MCX software, then reinstall it  
>> 4) Attempt to play TV again  
>>  
>> What happens?  
>>  
>> --  
>> This posting is provided "AS IS" with no warranties, and confers no rights.  
>>  
>>  
>> "Tim" <Tim@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
>> [news:560DB4AE-8C5F-422A-8212-576AF7F59FBD@xxxxxxxxxxxxxxxxxxxx](mailto:news:560DB4AE-8C5F-422A-8212-576AF7F59FBD@xxxxxxxxxxxxxxxxxxxx)  
>>> I first disabled my macafee firewall and was using the windows  
firewall. I  
>>> even put in the port numbers into the windows firewall to open up. I  
still  
>>> get the error message. I have tried disabling both firewalls and get  
the  
>>> error message. I even disabled my virus scan and get the error  
message. Do  
>> I  
>>> have to reset my extender with everything disabled and then give it a  
try?  
>>> What is frustrating is Lynksys does not have an answer, dell does not  
have  
>> an  
>>> answer, I do not know who to go to next.  
>>>  
>>> "Tim" wrote:  
>>>  
>>>> I purchased a brand new dell computer and a media center extender.  
The  
>>>> extender connects to my pc just fine. I can get all my photos  
through  
>> the  
>>>> media center just fine. However if I try live tv, my video, my  
music, or  
>>>> radio I get a error message that states " An error has ocured while  
>> using  
>>>> your media center extender. To continue, reset your device. For more  
>>>> information about resetting your extender, refer to your hardware  
>>>> documentation." I first checked with lynksys about this and they  
sadi  
>> it is  
>>>> a hardware issue with the extender. I exchanged the extender for a  
new  
>> one  
>>>> and I still get the error message. I am using a d-link 624 router  
and  
>> get

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>>>> great signal strength. Again I can view my photos just fine. What is  
>> going  
>>>> on????  
>>  
>>  
>>

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• **Follow-Ups:**

- ◆ **Re: media center extender will not work!!!**  
◇ From: Tim

• **References:**

- ◆ **media center extender will not work!!!**  
◇ From: Tim
- ◆ **RE: media center extender will not work!!!**  
◇ From: Tim
- ◆ **Re: media center extender will not work!!!**  
◇ From: Todd Bowra [MSFT]
- ◆ **Re: media center extender will not work!!!**  
◇ From: Tim

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