

Re: XBOX Extender update installation problem

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2005-03/3267.html>

From: Tyrone R. Blackburn (*tyerb_at_hotmail.com*)

Date: 03/18/05

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Wahooo. Same problem on this end. It kept telling me that I had Norton Firewall installed and that I needed to open ports. FWW, I do NOT have Norton Firewall installed. I finally got everything to work by using the old Code. The wizard still failed (said it couldn't connect), but when I shutdown everything and then restarted, the Xbox was talking to the Media Center PC again. I really don't like where I'm at on this – the failed wizard, but everything "seems" to be working.

Tye.

"Carl1" <Carl1@discussions.microsoft.com> wrote in message
news:8628DE80-C2A2-454D-84F2-5BAE16E89D30@microsoft.com...

> Todd,

> I get the same result. I tried your suggestion. What happens to me is when

> I

> get to point where the mce is trying to finally connect to xtender, It

> cannot connect.

> If I hit help, it says I need to open ports 3776,3390,7790 on norton
> firewall. I have

> norton internet security with firewall and antivirus. I tried turning
> norton

> stuff off and that did not help. I could not see how to open ports either.

> For one thing I can't even find the extender exe file. Got any ideas? I

> have

> reinstalled original and it works just fine.

>

> "Todd Bowra [MSFT]" wrote:

>

>> Please try uninstalling and then reinstalling the PC-side MCX software

>> (instructions below)

>>

>> 1. On the Media Center PC, click Start, click Control Panel, click

>> Add

>> or Remove Programs, and then click Remove a Program.

>>

>> 2. In the list of Currently installed programs, select Media Center

>> Extender and then click Change/Remove.

>>
>> 3. *Follow the instructions to remove Media Center Extender.*
>>
>> 4. *Close Add or Remove Programs.*
>>
>> 5. *On the Xbox console, open the disc tray by pressing the eject
>> button and insert the Extender for Xbox version 1.01 disc.*
>>
>> 6. *Close the disc tray by pressing the eject button again.*
>>
>> 7. *When the Welcome screen appears, write down the setup key that
>> is
>> displayed on screen. You will need this key when you start the Windows
>> Media
>> Center Extender Setup Wizard on the Media Center PC.*
>>
>> 8. *On the Media Center PC, insert the Windows Media Center Extender
>> for Xbox version 1.01 Setup disc and follow the instructions in the
>> wizard.*
>>
>>
>> *If that doesn't do the trick, please post the exact error message you
>> see.*
>>
>> --
>> *This posting is provided "AS IS" with no warranties, and confers no
>> rights.*
>>
>>
>> *"LY" <anonymous@discussions.microsoft.com> wrote in message
>> news:18ca01c52b58\$4f5edaa0\$a601280a@phx.gbl...*
>