

Re: Gateway Upgrade Policy for MCE 2005

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2004-11/1941.html>

From: Jack (*Jack_at_discussions.microsoft.com*)

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you could choose to shop at HP instead of Gateway...

"Jeff" wrote:

> *see inline*

>

> *"Lonewolf" wrote:*

>

> > *My two cent's worth:*

> >

> > *First, I don't think MS should be muscling resellers to do anything, they've*

> > *already been spanked for that.*

> *I am not asking MS to bully OEMs, I am asking them to make the MCE OS*

> *available retail just like WIN XP is.....I am asking the to stop the*

> *monopoly that OEMs have on MCE*

> >

> > *Second, Gateway has the right to make support decisions based not only on*

> > *what's good for their customers, but what's good for their business. They*

> > *alone are responsible for their decisions and if it gains or loses customers*

> > *for them, they can cheer or cry about it.*

> *You are right, it is Gateway's choice, However due to the MSFT OEM only*

> *model, I can't take my business elsewhere, Gateway is the ONLY place I can*

> *get my upgrade. this is the issue*

> > *Third, If you upgrade and have problems, who's at fault? Not MS, not*

> > *Gateway, so it must be that other company, right? Surely it won't be your*

> > *fault for not listening to the stake holders opinions.*

> *It is no different than if I walk into CompUSA and buy Win Xp pro and try to*

> *put it on a 66Mhz 386.....It is my fault. I do not understand how they*

> *can sell XP RO retail, yet say MCE is soooo different....the concept is the*

> *same....If i buy software and don't follow min specs, it is at my risk. This*

> *philosophy works for all their other OS/software, why not MCE.*

> > *Fourth, As consumers we've accepted this type of treatment in all areas so*

> > *who's really to blame? If this was an issue people were concerned about*

> > *they'd hold their \$\$\$ until they're presented with something acceptable, so*

> > *shame on us*

> *Once again, I'd love to take my business elsewhere, the problem is I can't*

> >

microsoft.public.windows.mediacenter: Re: Gateway Upgrade Policy for MCE 2005

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