

Re: POLL: SP2 – My Music issue; Respond only if you have experienc

Source:

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From: Wayne N. (*N._at_discussions.microsoft.com*)

Date: 09/25/04

Date: Sat, 25 Sep 2004 16:48:49 -0700

I have an Hp 873n with all the problems that have been mentioned with my music. I have installed the sp2 from the windows update site after downloading all of the hp suggested updates. My music doesn't work. I have restored my computer, my music works fine again. I have installed sp2 about four times now with the same result. I ordered a cd from micorsoft, loaded it, still have the same problems with my music. I uninstalled the sp2 this time from add remove programs, (that was a mistake!) couldn't even open MCE. I restored computer again-----all works fine again. I have been working on this for a while----- I guess that I will have to wait until a fix for this problem comes out. I believe that there are a lot more of us out there that you just haven't heard from yet. HP nor Microsoft doesn't have a clue as to why this is happening. I have one of the first MCE when it came out in October 2002----Could this have something to do with it?

"Michel Bordeleau [MVP]" wrote:

> Hi.
>
> *Courtesy of RegSnap and Virtual PC 2004... I compare snapshots before and
> after the installation of the HP Registry Patch with the following results:*
>
> *Modified keys*
> *HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Services\kmixer\Enum\Count*
> *New: DWORD: 1 (0x1)*
> *Old: DWORD: 0 (0)*
>
> *HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Services\kmixer\Enum\NextInstance*
> *New: DWORD: 1 (0x1)*
> *Old: DWORD: 0 (0)*
>
> *HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\kmixer\Enum\Count*
> *New: DWORD: 1 (0x1)*
> *Old: DWORD: 0 (0)*
>
> *HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\kmixer\Enum\NextInstance*

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> *New: DWORD: 1 (0x1)*
> *Old: DWORD: 0 (0)*
>
> *New keys*
> *HKEY_CURRENT_USER\Software\Microsoft\MediaPlayer\Preferences\CDRecordPath*
> *Value: String: "%userprofile%\My Documents\My Music"*
>
> *HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Media*
> *Center\Service\Connection*
>
> *HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Media*
> *Center\Service\Connection\PreventAutoConnect*
> *Value: String: "1"*
>
> *HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Media*
> *Center\Service\UseTelephony*
> *Value: DWORD: 0 (0)*
>
> *HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Services\kmixer\Enum\0*
> *Value: String:*
> *"SW\{b7eafdc0-a680-11d0-96d8-00aa0051e51d}\{9B365890-165F-11D0-A195-0020AFD156E4}"*
>
> *HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\kmixer\Enum\0*
> *Value: String:*
> *"SW\{b7eafdc0-a680-11d0-96d8-00aa0051e51d}\{9B365890-165F-11D0-A195-0020AFD156E4}"*
>
> *From what I can gather kmixer (Kernel Mixer) is used for mixing of audio*
> *output.*
>
> *If I were to try and fix the My Music problems without using the HP Patch, I*
> *would probably first try the CDRecordPath registry setting. The Telephony*
> *registry changes I preseme are not related.*
>
> --
>
> *Michel Bordeleau*
> *MS-MVP – Windows XP Media Center Edition*
> *(remove google from email address to email me)*
>
>
>
> *"Lonewolf" <gpeaslee@hotmail.com> wrote in message*
> *news:OIRBWmpoEHA.2948@TK2MSFTNGP11.phx.gbl...*
> *> Add the Gateway to the list that Installed the HP fix and then SP2; works.*
> *>*
> *> It sure would be nice to know what that patch does.*
> *>*
> *> "Michel Bordeleau [MVP]" <Michel.mcemvp@googlemail.com> wrote in message*
> *> news:eeFl8FnoEHA.2684@TK2MSFTNGP11.phx.gbl...*
> *>> Not as many responses to this as I would have hoped... so far I have the*
> *>> following stats:*

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>>>
>>> *System – fix*
>>> -----
>>> *1x Gateway 610XL – no fix; uninstall SP2*
>>> *1x ViewSonic M2100 – no fix; uninstall SP2*
>>> *1x Dell 8300 – Install HP registry fix and then SP2; works*
>>> *1x HP 853n – Install HP registry fix and then SP2; works*
>>> *1x HP 873n – Install HP registry fix and then SP2; works*
>>>
>>> *In other threads in this newsgroup, there are of course countless trouble*
>>> *free SP2 upgrades for all systems as well.*
>>>
>>> *I would love to have more info to really be able to troubleshoot this...*
>>> *for now the only fix to the My Music problem seems to be the HP registry*
>>> *fix... anyone care to look into what this patch does?*
>>>
>>> --
>>>
>>> *Michel Bordeleau*
>>> *MS–MVP – Windows XP Media Center Edition*
>>> *(remove google from email address to email me)*
>>>
>>>
>>> *"Michel Bordeleau [MVP]" <Michel.mcemvp@googlemail.com> wrote in message*
>>> *news:uvbmziknEHA.3988@tk2msftngp13.phx.gbl...*
>>>> *I'm trying to figure out which OEM and models have run into problems*
>>>> *with My Music not working after applying SP2. Please respond to this*
>>>> *thread with your PC make and model ONLY if you have experienced this*
>>>> *problem. If you have fixed the problem, also post your solution.*
>>>>
>>>> *I'm hoping to gather some statistics and facts about this issue so I can*
>>>> *forward it to Microsoft to see if we can fix this issue.*
>>>> ----
>>>> *Response form*
>>>>
>>>> *Manufacturer:*
>>>> *Model:*
>>>> *Method of applying SP2 (Windows Update, manual download, CD):*
>>>> *Resolution to problem (if any):*
>>>> ----
>>>>
>>>> *Thanks all.*
>>>>
>>>> --
>>>>
>>>> *Michel Bordeleau*
>>>> *MS–MVP – Windows XP Media Center Edition*
>>>> *(remove google from email address to email me)*
>>>>
>>>>

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