

Re: POLL: SP2 – My Music issue; Respond only if you have experienc

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.mediacenter/2004-09/1032.html>

From: Val (Val_at_discussions.microsoft.com)

Date: 09/23/04

Date: Thu, 23 Sep 2004 14:51:02 -0700

I have a HP 854n and am waiting to download SP2 because of all the problems I am reading about. Have you found out anymore info about the My Music problem? I have a lot of music on my computer and I would be very upset if I could not listen to it.

Val

"Michel Bordeleau [MVP]" wrote:

> *Hi Joe,*

>

> *Did you re-install SP2? Your steps don't mention that. :)*

>

> *Michel*

>

> *"Joe L" <JoeL@discussions.microsoft.com> wrote in message*

> *news:D6189389-B9D6-4072-8951-BE4FDEC6659A@microsoft.com...*

>> *Have an HP 854n with MCE 2004, installed WinXP SP2 then WMP10. Everything*

>> *seem to work excepted 'My Music'. I thought I had put all the HP patch*

>> *(HP*

>> *warns to install prior to SP2) but you need to drill down in each an every*

>> *patch to find out. Hopefully all relevant patches are dated of Aug-2004 or*

>> *after.*

>>

>> *Fix:*

>>

>> *1. uninstalled WinXP SP2*

>> *2. uninstalled WMP10*

>> *3. Installed WMP9*

>> *4. Verified 'my music' was working*

>> *5. Installed pre-SP2 relevant patches from*

>>

>> <http://h10025.www1.hp.com/ewfrf/wc/softwareList?product=306210&lang=en&lc=en&cc=us&dlc=en&os=228>

>>

>> *6. Verified 'my music' was working*

>> *7. Installed WMP10*

> > 8. *Verified 'my music' was working*
> >
> > *Everything works great now and some other issues have been taken care by*
> > *the*
> > *same token.*
> >
> >
> >
> > *"Alinds" wrote:*
> >
> >> *Dell 8300*
> >> *Uninstalled SP2 Computer completely crashed, Re-installed OS and applied*
> >> *the*
> >> *HP Registry patch that someone posted on this site. Re-installed SP2*
> >> *and it*
> >> *works.*
> >>
> >>
> >> *"Michel Bordeleau [MVP]" wrote:*
> >>
> >> > *I'm trying to figure out which OEM and models have run into problems*
> >> > *with My*
> >> > *Music not working after applying SP2. Please respond to this thread*
> >> > *with*
> >> > *your PC make and model ONLY if you have experienced this problem. If*
> >> > *you*
> >> > *have fixed the problem, also post your solution.*
> >> >
> >> > *I'm hoping to gather some statistics and facts about this issue so I*
> >> > *can*
> >> > *forward it to Microsoft to see if we can fix this issue.*
> >> > *-----*
> >> > *Response form*
> >> >
> >> > *Manufacturer:*
> >> > *Model:*
> >> > *Method of applying SP2 (Windows Update, manual download, CD):*
> >> > *Resolution to problem (if any):*
> >> > *-----*
> >> >
> >> > *Thanks all.*
> >> >
> >> > *--*
> >> >
> >> > *Michel Bordeleau*
> >> > *MS-MVP – Windows XP Media Center Edition*
> >> > *(remove google from email address to email me)*
> >> >
> >> >
> >> >
>

microsoft.public.windows.mediacenter: Re: POLL: SP2 – My Music issue; Respond only if you have experienc

>
>